



**ALAMEDA COUNTY PUBLIC HEALTH  
DEPARTMENT  
OFFICE OF AIDS ADMINISTRATION**



**SERVICE  
UTILIZATION  
REPORT**

**FISCAL YEAR 2014-2015**



# SERVICE UTILIZATION FISCAL YEAR 2014 -2015

## CORE SERVICES

- 1. Ambulatory/Outpatient Medical Care**
- 2. Medical Case Management**
- 3. Mental Health Services**
- 4. Oral Health**
- 5. Early Intervention Services**
- 6. Substance Abuse Services**
- 7. Home & Community-Based Health Services**

## SUPPORT SERVICES

- 1. Food Bank- Home- Delivered Meals, Groceries**
- 2. Medical Transportation Services**
- 3. Housing Assistance**
- 4. Psychosocial Support Services**
- 5. Emergency Financial Assistance (Utilities, Food)**
- 6. Legal Services**
- 7. Child Care Services**

# SERVICE UTILIZATION FY 2014-2015 CORE SERVICES

## AMBULATORY/OUTPATIENT MEDICAL CARE

SERVICE PROVIDERS	ACTUAL UDC	TARGET UDC	ACTUAL UOS	TARGET UOS
6	1,816	955	18,422	15,268
Cost per units of service			\$35	

## ORAL HEALTH

SERVICE PROVIDERS	ACTUAL UDC	TARGET UDC	ACTUAL UOS	TARGET UOS
1	620	272	902	2,356
Cost per units of service			\$333	

## MEDICAL CASE MANAGEMENT

SERVICE PROVIDERS	ACTUAL UDC	TARGET UDC	ACTUAL UOS	TARGET UOS
10	2,372	1,380	41,771	41,497
Cost per units of service			\$24	

## EARLY INTERVENTION SERVICES

SERVICE PROVIDERS	ACTUAL UDC	TARGET UDC	ACTUAL UOS	TARGET UOS
1	82	75	1,226	1,050
Cost per units of service			\$140	

## MENTAL HEALTH SERVICES

SERVICE PROVIDERS	ACTUAL UDC	TARGET UDC	ACTUAL UOS	TARGET UOS
5	202	161	10,738	8,203
Cost per units of service			\$38	

## SUBSTANCE ABUSE SERVICES

SERVICE PROVIDERS	ACTUAL UDC	TARGET UDC	ACTUAL UOS	TARGET UOS
4	82	151	4,207	7,093
Cost per units of service			\$47	

## HOME & COMMUNITY- BASED HEALTH SERVICES

SERVICE PROVIDERS	ACTUAL UDC	TARGET UDC	ACTUAL UOS	TARGET UOS
1	37	33	31,396	21,140
Cost per units of service			\$7	

# SERVICE UTILIZATION FY 2014-2015 SUPPORT SERVICES

## FOOD BANK HOME- DELIVERED MEALS, GROCERIES

SERVICE PROVIDERS	ACTUAL UDC	TARGET UDC	ACTUAL UOS	TARGET UOS
1 (Grocery)	1, 207	140	4, 628	5, 123
1 (Meals)	1, 207	140	12,732	13, 041
Cost per units of service			\$21 (Grocery) \$6.54 (Meals)	

## FOOD- CONGREGATE MEALS

SERVICE PROVIDERS	ACTUAL UDC	TARGET UDC	ACTUAL UOS	TARGET UOS
1	37	33	16, 684	1, 000
Cost per units of service			\$2. 96	

## MEDICAL TRANSPORTATION SERVICES

SERVICE PROVIDERS	ACTUAL UDC	TARGET UDC	ACTUAL UOS	TARGET UOS
2	147	105	1, 586	1, 400
Cost per units of service			\$79	

## PSYCHOSOCIAL SUPPORT SERVICES

SERVICE PROVIDERS	ACTUAL UDC	TARGET UDC	ACTUAL UOS	TARGET UOS
6	714	320	15, 698	12, 675
Cost per units of service			\$10	

## CHILD CARE SERVICES

SERVICE PROVIDERS	ACTUAL UDC	TARGET UDC	ACTUAL UOS	TARGET UOS
1	34	21	1, 495	1, 692
Cost per units of service			\$28	

## LEGAL SERVICES

SERVICE PROVIDERS	ACTUAL UDC	TARGET UDC	ACTUAL UOS	TARGET UOS
1	211	225	14, 972	14, 000
Cost per units of service			\$11	

## EMERGENCY FINANCIAL ASSISTANCE (UTILITIES, FOOD)

SERVICE PROVIDERS	ACTUAL UDC	TARGET UDC	ACTUAL UOS	TARGET UOS
1	45	37	185	71
Cost per units of service			\$442	

## HOUSING SERVICES - EMERGENCY ASSISTANCE

SERVICE PROVIDERS	ACTUAL UDC	TARGET UDC	ACTUAL UOS	TARGET UOS
4	54	102	109	180
Cost per units of service			\$1,005	

**SERVICE UTILIZATION DATA FY2014/15**  
**Service Categories Exceeding UDC/UOS**



**CORE SERVICES**

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