

## A FRIENDLY PLACE / A FRIENDLY MANOR

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**2298 San Pablo Ave**  
**Oakland, CA 94612**

**Phone(s):** (510) 451-8923  
(510) 451-8920 (fax)

**Hours:** Monday – Friday, 8:30 am – 3:00 pm

**Contact:** Sister Carol Anne O’Marie  
Sister Maureen Lyons

**Area Served:** Oakland

**Accessibility:** Wheelchair accessible/restroom/shower

**Transportation:** AC Transit stops within 1 block. BART – 19<sup>th</sup> Street Station within 8 blocks

**Languages:** English only

**Fees:** None for drop-in \$300 rent for housing

**Eligibility Requirements:** Homeless women

**Application Procedure:** Walk into drop-in center. Written or verbal referral from a social service agency and interview required for housing.

**Services:**

- ◆ Provides a drop-in center for homeless women, offering a safe, supportive environment.
- ◆ Offers laundry facilities and showers, use of telephone, coffee, snacks and a mailing address.
- ◆ Offers a transitional housing program for single women needing a safe, clean and sober environment.
- ◆ Founded by the Sisters of Saint Joseph Carondelet.

**Notes**

## A SAFE PLACE

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**P.O. Box 23006**  
**Oakland, CA 94623**

**Phone(s):** (510) 986-8600 (office)  
(510) 536-7233 (24 hour Crisis)  
(510) 986-8606 (fax)

**Hours:** Monday – Thursday, 8:30 am – 4:30 pm  
Friday, 8:00 am – 3:00 pm

**Contact:** Carolyn Russell – Executive Director  
Donalyn Dunn – Operations Director

**Area Served:** Alameda County, Contra Costa County, Marin County, San Francisco County, San Mateo county, Santa Clara County, & Statewide.

**Accessibility:** N/A

**Transportation:** Taxi Transportation is available to bring in women who call in and give their location.

**Languages:** Spanish & Korean

**Fees:** None

**Eligibility Requirements:** Battered women with or without children

**Application Procedure:** Apply by phone.

**Services:** A shelter for battered women and their children who are in danger and have no other resources. Services include legal advocacy, counseling, support groups and assistance in locating housing and employment. The maximum length of stay is eight weeks. Shelter capacity is 20 beds. Works closely with Family Violence Law Center to assist restraining orders. Non-shelter clients can make an appointment to see a domestic violence counselor. Part of the Domestic Violence Collaborative with four other agencies (SAVE, Tri-Valley Haven for Women, San Leandro Shelter for Women and Children and the Family Violence Law Center, all listed separately). The Domestic Violence Collaborative offers free services at any of its sites for CalWORKs/TANF recipients. To receive service, contact any of the member agencies. Offers a teen program with education, outreach, peer educators and support groups. Accepts donations based on need.

### Notes

## AXIS COMMUNITY HEALTH (FORMERLY VALLEY COMMUNITY HEALTH CENTER)

**3311 Pacific Ave  
Livermore, CA 94550**

**Hours:** Tues., Thurs. & Fri., 8:30 am – 5:00 pm  
Monday & Wednesday, 8:30 am – 9:00 pm

**Main Office  
4361 Railroad Ave, Suite A  
Pleasanton, CA 94566**

**Hours:** Monday, Wednesday & Friday, 8:45 am – 5:00 pm  
Tuesday & Thursday, 8:45 am – 9:00 pm

**Phone(s):** (925) 462-5544 (appointments)  
(925) 462-1755 (clinic line)  
(925) 462-1620 (TTY/TDD)  
(925) 201-6017 (to confirm hours and days of service)  
(925) 417-1503 (Fax)

**Contact:** Sue Compton – C.E.O.  
Meena Rijhwani, MD – Dir. of Medical Svcs.

**Area Served:** Alameda County, primarily Tri-Valley are of Dublin, Livermore, Pleasanton

**Accessibility:** Wheelchair accessible/special parking

**Transportation:** WHEELS stops within 1 block.

**Languages:** Indian (Hindi), Japanese, Farsi, & Spanish

**Fees:** Vary according to income. Medi-Cal, Medicare, private Insurance accepted. Sliding scale. Youth program and psychological counseling – vary according to income. First Offender Drinking Driver Program. Drug Diversion Program. Youth Substance Abuse Treatment Program and Adult Drug and Alcohol Program fees vary according to income. No one denied services because of inability to pay. Call for price quote

**Eligibility Requirements:** None

**Application Procedure:** Walk in or apply by phone. Appointment necessary for some services. Drop-in HIV testing Tuesday, 4:00 pm – 6:00 pm.

**Services:** **AXIS Community Health Center** – 4361 Railroad Avenue, Pleasanton, (925) 462-1755 is a primary care community health clinic offering general medical, family planning, rental care, health education, anonymous HIV testing, counseling and pediatrics. Offers sexually transmitted disease screening, WIC nutrition program, TB testing and blood pressure checks. Days and hours of services provided vary. Drop-in immunizations available any time clinic is open on Tuesday and Friday and by appointment on the 1<sup>st</sup> Saturday of the month. Offers pregnancy testing on Monday and Tuesday, 1:00 – 4:00 pm.

**AXIS Community Health Center** – 3311 Pacific Avenue, Livermore, (925) 447-1881 provides outpatient health services in general medicine, pediatrics, obstetrics, gynecology and family planning. Also offers mental health services, social services, case manage, health screening, WIC program, nursing advice and testing for sexually transmitted diseases. Days and hours for services provided vary.

♦ Provides counseling, alcohol and drug services, support groups, drinking driver program, anger management group, drug diversion program, youth substance abuse intervention and treatment and adult drug and alcohol treatment program. Counseling services include individual, family and group counseling for children, adolescents and adults. Psychological testing is also available.

♦ **Anger Management** – is a weekly program which is volunteer or court-mandated for individuals with issues of anger or acts of violence.

- ◆ **First Offender Drinking Driver Program** – provides education and group counseling sessions that meet the requirements of a first offender 3 month program.
- ◆ **Drug Diversion Program** – is a PC 1000 20-week, court ordered program.
- ◆ **Youth Programs** – include Youth Drug Diversion Program for youth and their families with substance abuse issues referred by area schools, court referrals, and/or family/self. Students enrolled in the program are allowed to keep their driver's license. Youth and Family Services provides individual, group and family counseling, on-site school counseling, classroom and community presentations and alcohol and drug outreach and support services for area youth and their families. Tobacco Free Teens is an 8 session tobacco cessation program for teens. Also offers a nicotine information program. The program works in collaboration with the police department courts and area schools. Substance Abuse Treatment Program is a 12-week comprehensive drug and alcohol program for youth, age 13 – 18, and their families. Program includes 90 hours of outpatient treatment.
- ◆ **Child Abuse Prevention Program** – provides case management, parenting classes, individuals and family counseling, ongoing support groups and community outreach.

**Notes**

## AFFORDABLE HOUSING ASSOCIATES (AHA)

**1250 Addison St., Suite G**  
**Berkeley, CA 94702**

**Phone(s):** (510) 649-8500 (office)  
(510) 548-7537 (Peter Babcock House)  
(510) 548-3094 (fax)  
Website: [www.ahainc.org](http://www.ahainc.org)

**Hours:** Monday – Thursday, 8:30 am – 5:00 pm

**Contact:** Susan Fiedland – Executive Director  
Angela Cavanaugh – Property Manager  
Nancy Jordan – Manager Peter Babcock House  
Raquel Hermosilla – Operations Manager

**Area Served:** Alameda County (priority to Berkeley residents), Pleasant Hill, Walnut Creek, and parts of Contra Costa County.

**Accessibility:** Wheelchair accessible/restroom

**Transportation:** Call AC Transit for bus line(s).  
BART – North Berkeley Station within 7 blocks

**Languages:** Spanish

**Fees:** Rent for below market rates varies according to income and apartment size. Security deposit required for all units.

**Eligibility Requirements:** Vary according to project. Low-income to very low-income for all projects.

**Application Procedure:** Walk in or mail. Call to find out which properties are currently accepting list applications. For Peter Babcock House call (510) 548-7537

**Services:**

- ◆ Acquires, rehabilitates, builds and manages affordable housing Alameda and Contra Costa Counties for low- to very low-income individuals and families.
- ◆ All properties are Below Market Rate (BMR) apartments.
- ◆ Berkeley properties include: 8-unit Hearst Studios, 12-unit Allison Commons, 8-unit Alcatraz Apartments, 27-unit Shattuck Senior Homes and Peter Babcock House for 5 people with HIV or AIDS.  
For Peter Babcock House: formerly homeless or at risk of becoming homeless, minimum 3 months clean and sober, verified HIV or AIDS diagnosis, verified TB test and current source of income. Ability to pay monthly program fees and mandatory participation in counseling.
- ◆ Contra Costa County properties include the 28-unit Sierra Garden Apartments in Walnut Creek and the 100-unit Hookston Senior Homes in Pleasant Hill.

### Notes

## AIDSinfo

**P.O. Box 6303**  
**Rockville, MD 20849-6421**

**Phone(s):** (800) 448-0440 (Hotline for US & Canada)  
(301) 519-0459 (International)  
(888) 480-3739 (TTY/TTD line)  
(301) 519-6616 (fax)  
Website: <http://aidsinfo.nih.gov/>  
E-mail: [contactus@aidsinfo.nih.gov](mailto:contactus@aidsinfo.nih.gov)

**Hours:** Monday – Friday, 9:00 am – 5:00 pm, Eastern Time

**Contact:**

**Area Served:** Nationwide

**Accessibility:** N/A

**Transportation:** N/A

**Languages:** Spanish

**Fees:** N/A

**Eligibility** N/A

**Application** N/A

**Requirements:**

**Procedure:**

- Services:**
- ♦ AIDSinfo is a U.S. Department of Health and Human Services (DHHS) project that offers the latest federally approved information on HIV/AIDS clinical research, treatment and prevention, and medical practice guidelines for people living with HIV/AIDS, their families and friends, health care providers, scientists, and researchers.
  - ♦ Clinical Trials: AIDSinfo offers information on federally and privately funded clinical trials for AIDS patients and others infected with HIV. AIDS clinical trials evaluate experimental drugs and other therapies for adults and children at all stages of HIV infection - from patients who are HIV positive with no symptoms to those with various symptoms of AIDS.
  - ♦ Medical Guidelines: AIDSinfo serves as the main dissemination point for federally approved HIV treatment and prevention guidelines, AIDSinfo provides information about the current treatment regimens for HIV infection and AIDS-related illnesses, including the prevention of HIV transmission from occupational exposure and mother-to-child transmission during pregnancy.
  - ♦ The AIDSinfo project is 100% federally funded. This project neither allows advertising on this site nor endorses any company or products. All of the information from the AIDSinfo staff, Web site, and other project resources is from federal government agencies, including the National Institutes of Health, Centers for Disease Control and Prevention (CDC), Health Resources and Services Administration (HRSA) and others.

### Notes

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## AIDS HEALTHCARE FOUNDATION (AHF) THE 'MAGIC' JOHNSON CLINIC

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**400 30<sup>th</sup> Street, Suite 300**  
**Oakland, CA 94609**

**Phone(s):** (510) 628-0949  
(510) 628-0947 (fax)

**Hours:** Monday 8:00 am – 5:30 pm  
Tuesday, 10:00 am – 7:00 pm  
Thursday, 8:30 am – 5:30 pm

**Contact:** Lisha Wilson MD – Medical Director

**Area Served:** Alameda, Contra Costa, Marin, Napa, San Francisco,  
San Mateo, Santa Clara & Solano Counties

**Accessibility:** Wheelchair accessible/elevator/restroom

**Transportation:** Call AC Transit for bus line(s).  
BART – 19<sup>th</sup> Street or Mac Arthur Station within 11  
blocks

**Languages:** On-site: Spanish  
Translation services available on-site.  
Telephone translation services available  
(100+ languages)

**Fees:** Varying according to income. Medi-Cal, Medicare and  
some private insurance. No one denied service  
because of inability to pay.

**Eligibility Requirements:** Age 18 and over, needing HIV services

**Application Procedure:** Appointment, Photo ID, proof of income, proof of  
diagnosis, proof of residence and copy of insurance  
card (if applicable).

**Services:**

- ◆ The Earvin 'Magic' Johnson Jr. Clinic is one of 10 AIDS Healthcare Foundation (AHF) healthcare centers in California. AHF is the largest community based HIV/AIDS medical provider in the nation. Established in 1987 by a small group of friends dedicated to the creation of dignified hospice care for people in the last stages of AIDS, AHF has grown to a \$40 million healthcare, HIV prevention and advocacy agency today.
- ◆ AHF provides healthcare to people living with HIV regardless of their ability to pay.
- ◆ Provides clients with access to specialists, medications, treatment and services needed.
- ◆ Mental health and substance abuse counseling services are provided to AHF clients.
- ◆ Provides post-incarcerated medical services and client advocacy for housing, food, support groups, etc. for HIV+ persons recently released from jail or prison.
- ◆ On-site pharmacy services.

**Notes**

## AIDS LEGAL REFERRAL PANEL (ALRP)

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**1663 Mission St., Suite 500**  
**San Francisco, CA 94103**

**Phone(s):** (415) 701-1100  
(415) 701-1400 (fax)  
(510) 451-5353 (Oakland office)  
Website: [www.alrp.org](http://www.alrp.org)

**Hours:** Monday – Friday, 9:00 am – 5:00 pm

**Contact:** Client intake line 330 into all other services/314 housing

**Area Served:** San Francisco Bay Area – Alameda County, Contra Costa County, Marin County, San Francisco County, San Mateo County & Solano County

**Accessibility:** Wheelchair/elevator/ramp/restrooms/special parking

**Transportation:** MUNI Van Ness & Mission lines 14 & 49 stop within 1 block.  
BART – 16<sup>th</sup> Mission Street Station within 4 blocks.

**Languages:** Spanish

**Fees:** Free and sliding scale.

**Eligibility Requirements:** Person with HIV/AIDS

**Application Procedure:** Clients are encouraged to call the main phone number for an intake and to schedule a consultation.

**Services:** AIDS Legal Referral Panel (ALRP) provides free and sliding-scale legal assistance and education to people with HIV/AIDS in the San Francisco Bay Area on virtually any civil legal matter to persons living with HIV/AIDS.

### Notes



## AIDS PROJECT OF THE EAST BAY (APEB)

1320 Webster Street  
Oakland, CA 94612

**Phone(s):** (510) 663-7979  
(510) 663-7980  
Website: [www.apeb.org](http://www.apeb.org)

**Hours:** Monday – Friday, 9:00am – 5:00 pm

**Contact:** Alvin Quamina – Interim Executive Director  
Deborah Wyatt-O’Neal

**Area Served:** Alameda County

**Accessibility:** Wheelchair accessible/elevator

**Transportation:** Call AC Transit for bus line(s).  
BART 12<sup>th</sup> Street/City Center Station within 2 blocks

**Languages:** On-site: Spanish  
Translation services available on-site.  
Telephone translation services available (100+ languages)

**Fees:** None

**Eligibility Requirements:** Alameda County resident. HIV+ (or family/friend of someone who is). For emergency services, food vouchers and housing vouchers, must be low- or no-income person.

**Application Procedure:** Apply by phone for intake appointment or walk in Monday – Friday, 9:30 am – 4:00 pm.

**Services:**

- ◆ Client services staff provide advocacy and support for HIV+ clients. Services include HIV information, emergency services for food, housing, funds for utilities, access to counseling, crisis intervention, case management, benefits advocacy agency referrals and legal referrals.
- ◆ Volunteers provide individual, practical and emotional support and a variety of weekly support groups for young men, age 18 – 24.
- ◆ The education staff provides culturally sensitive HIV education and street outreach to local affected communities and training programs for community groups and organizations. Also provide HIV testing.
- ◆ Wellness Clinic primary care is available on site Monday – Friday and also at HEPPAC’s Casa Segura program site on Mondays: 9:30am –12:30 pm and Thursdays: 1:30-5:30
- ◆ Nutritionist services once a month
- ◆ APEB targets its once a month support group at African American MSM, who are forty years of age or older and who are not connected to primary care. Its goal is to address each participant’s individual barriers which keep a participant from accessing care.
- ◆ APEB also works in collaboration with Grupo Fremont VIP (GFV) to provide peer lead support services, which target HIV+ Men-Who-Have-Sex-With-Men (MSM) in Alameda County.
- ◆ GFV targets HIV+ Latinos through bi-monthly group support sessions held entirely in Spanish, and provide peer lead support sessions in either Spanish or English depending upon the group member’s preference.
- ◆ APEB and GFV’s shared goals are to: provide a sense of belonging, and build relationships; facilitate and enable expression and sharing of feelings; relieve stress – by talking about particular concerns, issues or situations, or even by obtaining useful information; nurture and build members by providing emotional support.

5. Provide mutual support; safe place for people to share common experiences and difficulties; expose members to accurate information regarding HIV/AIDS as well as related topics; prepare members to be comfortable with disclosing, to partner(s), family, or colleague; and to help prevent the increase of HIV infection.

### Notes

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## ALAMEDA ALLIANCE FOR HEALTH

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**1240 South Loop Blvd Rd.**  
**Alameda, CA 94502**

**Phone(s):** (510) 747-4500 (24 hours daily)  
(510) 747-4567 (Customer service)  
1 800-880-5305 (Healthy Families)  
Website: <http://alamedaalliance.org/>

**Hours:** Monday – Friday, 8:00 am – 6:00 pm

**Contact:** Irene M. Ibarra – Chief Executive Officer

**Area Served:** Alameda County

**Accessibility:** Wheelchair accessible/ramp/special parking/restroom

**Transportation:** Call AC Transit for bus line(s). BART – San Leandro Station Transportation may be provided to medical appointments. Call customer service for information.

**Languages:** Cantonese, Spanish, Vietnamese, Mandarin & interpreter services

**Fees:** Vary according to service. Medi-Cal accepted.

**Eligibility Requirements:** Medi-Cal recipients or Healthy Families program eligible.

**Application Procedure:** Must enroll through Health Care Options at (800) 430-4263 or Healthy Families at (800) 880-5305

**Services:**

- ♦ Administers a health care plan developed in collaboration with local providers to meet the needs of Alameda County Medi-Cal recipients and Healthy Families Program members.
- ♦ Works with customer, residents, Health care providers and social service agencies to provide quality health care services.

Contracts with Bay Area Medical centers and medical groups to provide all emergency, comprehensive and preventive medical services.

- ♦ Offers bicycle safety education, helmets and referrals to health services including classes, brochures and newsletters.
- ♦ Services and publications are available in several languages. Contact Nina Maruyama, (510) 895-4506 for more information.

### Notes

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## ALAMEDA COUNTY AFRICAN-AMERICAN STATE OF EMERGENCY TASK FORCE ON AIDS / BAY AREA REGIONAL AFRICAN AMERICAN STATE OF EMERGENCY COALITION (Name changed as of 6/08)

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**C/O Cal-PEP,  
FISCAL AGENT  
P.O. BOX 71629  
OAKLAND, CA 94612**

**Phone(s):** (510) 874-7850 (Cal-PEP)  
(510) 465-1875 (message)  
website: [www.acaataskforce.org/](http://www.acaataskforce.org/)  
**Hours:** Monday - Friday; 9:00 am-5:00 pm

**Contact:** Braunz Courtney, Chairperson  
Bonnie Williams, Member at  
Large, Administrative Support  
**Area Served:** Alameda County

**Accessibility:** Wheelchair accessible/elevator  
**Transportation:** N/A

**Languages:** English only  
**Fees:** None

**Eligibility Requirements:** African American. Must attend two meetings prior to joining.  
**Application Procedure:** Fill out the application on the Task Force website and return to: Bonnie Williams, Administrative Support Staff, Alameda County African American Task Force 1069 - 12<sup>th</sup> Street Oakland, CA 94607

**Services:**

- ◆ In 1998, three Bay Area organizations who predominately served, and continue to serve, the African American community formed the Task Force in order to address the issues and effects regarding the HIV/AIDS pandemic and the devastating toll it was taking on the African-American community, especially in Alameda County. Since then, federal funding has permitted the Task Force to structure and develop their goal of responding to and attempting to eliminate the State of Emergency declared on the African American community in Alameda County.
- ◆ In order to obtain their goal of eliminating the State of Emergency in Alameda County, the Task Force has, and continues to, focus on public awareness, providing a continuum of joint-care services, attempting to procure funds through grant programs, the media, community events and promotions.
- ◆ The Task Force's main goals include normalizing and de-stigmatizing the discussion/debate about HIV/AIDS issues, ensuring that adequate resources are being targeted at the HIV/AIDS issue and the State of Emergency, and creating an AIDS continuum of care that adequately addresses the prevention and healthcare needs of all African Americans and that integrates seamlessly with existing continuums in the County.
- ◆ Task Force meetings occur on the first Wednesday of every month, at 4:00 pm at the Perinatal Council; meetings are open to the public, and the address is Perinatal Council, 2648 International Boulevard, Oakland, CA

**Notes**

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## ALAMEDA COUNTY BAR ASSOCIATION

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**70 Washington St., Suite 200**  
**Oakland, CA 94607**

**Phone(s):** (510) 302-ACBA (2222)  
(510) 452-2224 (fax)  
[www.acbanet.org](http://www.acbanet.org)

**Hours:** Monday – Friday, 8:30 am – 4:00 am

**Contact:** Ann Wassain – Executive Director

**Area Served:** Alameda County

**Accessibility:** Wheelchair accessible/elevator/ramp/  
restroom

**Transportation:** Call AC Transit for bus line(s).  
BART – 19<sup>th</sup> Street Station within 4 blocks.

**Languages:** Cantonese, Mandarin & Spanish.

**Fees:** \$30 includes referral service and first half-hour of  
consultation with attorney. \$20 for volunteer legal  
services. None for Lawyers in the Library or Small  
Claims Legal Advice. \$200 for Divorce Clinic.

**Eligibility Requirements:** None for Lawyer Referral Service. Low-  
income individual with civil legal problems  
for volunteer legal services.

**Application Procedure:** Apply by phone only.

**Services:** **Lawyer Referral Service** refers callers to experienced local attorneys who give legal advice and representation in all major legal areas. Callers are screened for type of legal problem and referred to an attorney with appropriate experience. Callers are referred to other agencies if referral to private attorney is not appropriate. Referral workers are not attorneys and will not give legal advice or opinions.

**Volunteer Legal Services Corporation (VLSC)** refers qualified applicants to volunteer lawyers who provide free (pro bono) legal service in the following areas of law: family law, debt collection defense, bankruptcy, real property foreclosure, probate (wills, estates and powers of attorney), personal injury and property damage defense and landlord/tenant. VLSC staff will not give legal advice.

Please call Intake for information about clinics.

### Notes

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## ALAMEDA COUNTY COMMUNITY FOOD BANK

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**P.O. Box 2599**  
**Oakland, CA 94614**

**Phone(s):** (510) 635-3663  
(800) 870-FOOD (3663) (Food Help  
Hotline)  
(510) 635-3773 (fax)

**Hours:** Monday – Friday, 8:30 am – 5:00 pm  
Monday – Friday, 9:00 am – 12:00 pm and 1:00 – 4:00  
pm (Food Help Line)

**Contact:** Susan Bateson – Executive Director  
Elizabeth Gomez – Outreach Program  
Manager

**Area Served:** Alameda County

**Accessibility:** N/A

**Transportation:** N/A

**Languages:** Spanish, Chinese

**Fees:** 12¢ per pound on some foods.  
None for Food Help Hotline.

**Eligibility Requirements:** Non-profit agency operating food  
program for the needy. Low-income  
persons.

**Application Procedure:** Phone for application.

- Services:**
- ♦ The Alameda County Community Food Bank serves as Alameda County's central clearinghouse for donated food.
  - ♦ The Food Bank solicits unmarketable but edible, nutritious foods and distributes to approximately 300 hunger-relief agencies throughout the county. Member agencies can access purchased and donated food, including USDA commodities and the County's Emergency Food Box Program, which allocates nutritionally balanced foods to various communities' sites.
  - ♦ Other services include:
    - Hunger hotline (800) 870-FOOD, a countywide toll-free information and referral service, which provides food referrals and information on nutrition programs to clients in need of emergency foods;
    - Nutrition education programs and services for its member agencies and their clients;
    - Hunger education presentations for the general public about hunger in Alameda County;
    - Coordination of service learning projects at schools; and
    - Various advocacy activities to involve community support for sound public policies regarding hunger and poverty.
    - Food Stamp application assistance.

### Notes

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## ALAMEDA COUNTY HOUSING AUTHORITY

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**22941 Atherton St**  
**Hayward, CA 94541**

**Phone(s):** (510) 538-8876 (office)  
(510) 727-8551 (TTY/TTD)  
(510) 727-8554 (fax)

**Hours:** Monday – Friday, 8:00 am –4:45pm  
Monday – Friday, 8:30 am –4:45pm (TTY/TDD)  
Closed every other Friday

**Contact:** Ron Dion– Executive Director  
Christine Gouig– Deputy Director

**Area Served:** Albany, Castro Valley, Dublin, Emeryville, Fremont,  
Hayward, Newark, Pleasanton, San Leandro, San  
Lorenzo, Union City & unincorporated Alameda  
County

**Accessibility:** Wheelchair accessible/ramp/special  
parking/restroom

**Transportation:** Call AC Transit for bus line(s). BART – Hayward  
Station within 3 blocks.

**Languages:** Farsi, Spanish, Vietnamese  
Telephone translation services available  
(100+ languages)

**Fees:** 30% of income

**Eligibility Requirements:** Low-income family, elderly, age 62 or  
over, disabled or handicapped persons.

**Application Procedure:** Contact eligibility Service Department for current  
status of waiting list openings.

**Services:** **Alameda County Housing** provides low-cost housing and Section 8 subsidized rental housing for eligible families, senior citizens, age 62 or over and disabled persons. Operates two housing complexes for seniors or disabled individuals in Union City, Dyer Complex (4163 Dyer Street, Union City)) and Nidus Court (2020 Nidus Court, Union City). Also operates 230 units located throughout Alameda County.  
**Self Sufficiency Program** coordinates services provided by various agencies assisting clients in becoming independent from public assistance.

### Notes

## ALAMEDA COUNTY

### HOWIE HARP MULTI-SERVICE CENTER (HHMSC)

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**580 18<sup>th</sup> St**  
**Oakland, CA 94612**

**Phone(s):** (510) 465-2904  
(510) 465-4905

**Hours:** Monday – Friday, 9:00 am – 5:00 pm

**Contact:** Ralph De Jesus

**Area Served:** Oakland

**Accessibility:** Wheelchair accessible/restroom

**Transportation:** Call AC Transit for bus line(s).

**Languages:** English only

**Fees:** None

**Eligibility Requirements:** History of mental disability or institutionalization.

**Application Procedure:** Walk in. Appointment preferred.

**Services:** A self-help program offering free services to mentally-disabled homeless persons (including dual-diagnosed). Eligible clients must have a verifiable mental disability. Referrals to shelter and housing are available to clients and intensive housing searches are performed by a housing counselor. Also provides tenant-landlord mediation and tenant's right counseling. Employment service includes job training and counseling and job referrals. Computer Literacy Center offers assistance with employment training and job placement. Provides professional and peer counseling, including counseling for harm reduction and substance abuse. Also offers independent living skills training, information and referral, money management, benefits advocacy and transportation assistance. HHMSC also provide HIV/AIDS education support services and free anonymous HIV testing. Site can be used as a mailing address for individuals. Showers, hot meals, free clothing, laundry facilities and lockers are available to clients only. Accepts donations of dress clothing, personal items, furniture, household appliance and food. Able to pick up donations.

#### Notes

## ALAMEDA COUNTY MEDICAL CENTER (ACMC) HIV SERVICES - FAIRMONT CAMPUS

### Fairmont Campus

#### HIV Services

15400 Foothill Blvd

San Leandro, CA 94578

**Phone(s):** (510) 895-4353 (HIV/Adult Immunology clinic)  
(510) 895-4358 (Early Intervention Program/EIP clinic)  
(510) 895-4353 (HIV testing, ADAP)  
(510) 895-4343 (AIDS Case Management Program)  
(510) 895-4359 (Fax)

**Hours:** HIV Testing:  
Tuesday, 1:00 – 4:30 pm.  
HIV Clinic:  
Tuesday, 9:00am – 6:30 pm and Friday, 9:00am – 5:00pm  
EIP Clinic:  
Monday, Tuesday, Thursday and Friday 9:00am – 5:00pm

**Contact:** Steve Kilgore, R. N.

**Area Served:** Alameda County

**Accessibility:** Wheelchair accessible/elevator/ramp/special parking/restroom

**Transportation:** Call AC Transit for bus lines. BART – Bay Fair Station.

**Languages:** Spanish & interpreters available for 19 major languages.

**Fees:** Vary according to income and services requested. Medi-Cal, Medicare, private insurance accepted.

**Eligibility Requirements:** Vary according to services

**Application Procedure:** Walk in or apply by phone. Appointment necessary. Walk in for testing services.

- Services:**
- ◆ Provides comprehensive inpatient and outpatient HIV/AIDS services.
  - ◆ Access to newest medications and support groups.
  - ◆ Inpatient services include medical evaluation and treatment, skilled nursing, case management, occupational, physical and respiratory therapy, information and referral and counseling.
  - ◆ Outpatient services include the Early Intervention Program (EIP) and HIV/Adult Immunology Clinic providing specialized outpatient care.
  - ◆ The Alternative Testing program offers free, anonymous HIV testing and counseling.
  - ◆ **Early Intervention Program (EIP)** offers education and prevention programs.
  - ◆ **AIDS Case Management Program of Alameda County** coordinates home health care, hospice care, practical support and patient advocacy services to enable patients to remain at home.
  - ◆ **AIDS Drug Assistance Program (ADAP)** provides AIDS medication at no charge to residents of Alameda County, who have income of less than \$50,000. Does not require enrollment in other programs at Fairmont.
  - ◆ Comprehensive rehabilitation and skilled nursing care are also available.

#### Notes



## ALAMEDA COUNTY MEDICAL CENTER (ACMC) ADULT IMMUNOLOGY CLINIC - HIGHLAND CAMPUS

### Highland Campus

1411 E 31<sup>st</sup> St.

Oakland, CA 94602

**Phone(s):** (510) 437-4800 (24-hour daily)  
(510) 437-4373 (Adult Immunology Clinic)  
(510) 437-5054 (HIV testing)  
(510) 534-9290/1 (Sexual Assault Hotline)

**Hours:** Monday – Friday, 1:00 pm – 4:00 pm (HIV testing)  
Sexual Assault Hotline 24-hour daily

**Contact:** Caitlin McCarthy RN, Nurse Manager

**Area Served:** Alameda County

**Accessibility:** Wheelchair accessible/elevators/ramp/  
special parking

**Transportation:** Call AC Transit for bus line(s).

**Languages:** Translation services available on site.

**Fees:** Vary according to income and services requested.  
Medi-Cal, Medicare, private insurance, military  
insurance accepted. Has MIA (Medically Indigent  
Adults) program.

**Eligibility Requirements:** Vary

**Application Procedure:** Apply by phone for appointment. Walk in for  
emergency or acute care.

- Services:**
- ♦ Provides acute inpatient and outpatient medical care. Provides a 24-hour emergency department and is the Northern Alameda County Trauma Center. Provides medical and trauma care. A nationally recognized Sexual Assault Center is located on the Highland Campus. Services are located throughout Alameda County.
  - ♦ **The Adult Immunology Clinic** for AIDS patients offers a comprehensive range of services, including drug trials, counseling and education/training for hospital staff and patients. Drop-in Clinic and Alternative Test Sites (ATS) offer HIV testing. Offers pediatric, obstetrics, family planning, prenatal teaching and Lamaze classes. Provides surgery out patient clinics, including general dental, oral surgery, gynecology, ophthalmology, general orthopedics, ear-nose-throat (ENT), podiatry and general surgery. Offers laboratory services, pharmacy, physical therapy, radiology, breast and cervical cancer screening, mammography and respiratory care (inhalation therapy). Access to newest medications, support groups and testing
  - ♦ **Corazones Unidos** is a peer led support group that meets every Monday from 1:00 – 4:00 PM at Highland Hospital's Adult Immunology Clinic, Classroom # B. The group provides emotional and social support for HIV+ clients (men, women, straight, gay, bisexual and transgender) and their families. Spanish speaking monolingual clients are welcome. For more information, please contact the clinic.
  - ♦ **AIDS Drug Assistance Program (ADAP)** provides AIDS medication at no charge to residents of Alameda County, who have an income of less than \$50,000.
  - ♦ Provides a sexual assault center including a 24-hour hotline, (510) 534-9290 or (510) 534-9291, emergency medical evaluation and treatment, rape evidence collection, counseling and support groups and information and referral.
  - ♦ Outpatient Substance Abuse Day Treatment Program, counseling/methadone detox and maintenance

### Notes

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## ALAMEDA COUNTY MEDICAL CENTER (ACMC) DENTAL CLINIC

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**1411 E. 31 ST. STREET**  
**Oakland, CA 94602**  
**(510) 437-4473**

**Phone(s):** (510)  
437-4473 Fax (510) 437-5128

**Hours:** Monday-Friday, 7:00 am to 5:00 pm

**Contact:** Dr. Anthony Mock, Dental Director

**Area Served:** Alameda County and surrounding areas

**Accessibility:** Wheelchair and Gurney / Elevator

**Transportation:** Highland Hospital is accessible by AC Transit bus Rout 62, 57, 58 and 11. Call AC Transit at 510-817-1717 for updated schedule. You can reach us by BART. Take BART to the Fruitvale Station and transfer to bus route 62 or take BART to the Lake Merritt Station and transfer to bus rout 62. Call BART at 510-465-2278 for updated schedule

**Languages:** ACMC Provides Interpreter-Translation Services

**Fees:** Dependent upon type of eligibility or sliding fee schedule

**Eligibility Requirements:** Must bring I.D., proof of Alameda County residency (if applicable), Medi-cal Card (if applicable), Private Insurance (if applicable)

**Application Procedure:** Must register with eligibility worker at first appointment

**Services:** Dental Services

- 1) Drop in dental emergency (no appointment needed)
- 2) General Dentistry services: exam, cleaning, filling, root canal, dentures, etc.
- 3) Oral Surgery services: wisdom teeth extractions, infections, trauma
- 4) Special Needs services: developmentally disabled, mental retardation, cerebral palsy, autism, geriatric patients, brain trauma, oral cancer, valvular heart disease, psychiatric illnesses and HIV.

### Notes

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## ALAMEDA COUNTY MEDICAL CENTER (ACMC) EASTMONT WELLNESS CENTER

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**6955 Foothill Blvd**  
**Oakland, CA 94605**

**Phone(s):** (510) 567-5700 (general)  
(510) 568-2514 (TTY/TDD)

**Hours:** Monday – Friday, 8:30 am – 5:00 pm

**Contact:** Eulalia Williams RN – Clinic Manager

**Area Served:** Alameda and East Oakland residents

**Accessibility:** Wheelchair accessible/ramp/  
special parking/restroom

**Transportation:** Call AC Transit for bus line(s). BART – Bay Fair  
Station.

**Languages:** American Sign languages, Bosnian,  
Cambodian, Cantonese, Mandarin, Servo  
Croatian, Dari, Farsi, Tagalog, Lao, Mien,  
Pashto, Russian, Spanish, Thai &  
Vietnamese

**Fees:** Vary according to income and service. No one is  
denied service because of inability to pay. Medi-Cal,  
Medicare, some private insurance and military  
insurance accepted.

**Eligibility Requirements:** Alameda County resident; proof of ID,  
residence and income

**Application Procedure:** Processed in the business office. Call to schedule an  
appointment with the financial counselor.

**Services:**

- ◆ Clinic services include blood pressure screening, pediatric services, family planning, immunizations, primary care, podiatry, prenatal, gynecology, and chest clinic providing testing for tuberculosis, reading and treatment.
- ◆ Provides STD screening and treatment, breast and cervical cancer screening, pregnancy testing and counseling, anonymous and confidential HIV testing, refugee health screening and dental services.
- ◆ Orthopedics and X-ray services also available.
- ◆ Oral health services are also available for those who are HIV+; please call 510-297-0248 for more information.

### NOTES

## ALAMEDA COUNTY MEDICAL CENTER (ACMC) JOHN GEORGE PSYCHIATRIC PAVILLION

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**2060 Fairmont Dr**  
**San Leandro, CA 94578**

**Phone(s):** (510) 346-7500 (24-hours daily)  
(510) 346-1420 (psychiatric emergency)  
(510) 346-7517 (fax)

**Hours:** 24 hours

**Contact:** Laurie Reinhardt

**Area Served:** Alameda County

**Accessibility:** Wheelchair accessible/elevator/ramp/  
special parking/restroom

**Transportation:** Call AC Transit for bus line(s). BART – Bay Fair  
Station

**Languages:** Interpreter Services available

**Fees:** No one denied service because of inability to pay.

**Eligibility** In need of psychiatric care,

**Application** Walk in

**Requirements:** 18 years and older

**Procedure:**

- Services:**
- ♦ Offers psychiatric emergency services, acute inpatient services and serves walk-in mental health clients.
  - ♦ Psychiatric emergency services provide psychiatric assessment, emergency medication assessment and intervention to adult residents of Alameda County.
  - ♦ Acute inpatient services provide inpatient care for clients whose symptoms can respond quickly to medications, intense nursing care and early discharge.

**Notes**

## ALAMEDA COUNTY MEDICAL CENTER (ACMC) NEWARK HEALTH CENTER

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**6066 Civic Terrace Ave**  
**Newark, Ca 94560**

**Phone(s):** (510) 505-1600  
(510) 494-7240 (fax)

**Hours:** Monday – Friday, 8:30 am – 5:00 pm

**Contact:** Ngozi Nugumezi, RN – Newark Clinic  
Manger

**Area Served:** Alameda County, primarily Fremont, Newark &  
Union City.

**Accessibility:** Wheelchair accessible/ramp/special  
parking/restroom

**Transportation:** Call AC Transit for bus line(s). BART – Fremont  
Station.

**Languages:** American Sign Language, Chinese, Farsi,  
Tagalog, Spanish, Vietnamese & Russian.

**Fees:** Vary according to income. Medi-Cal, Medicare &  
private insurance accepted.

**Eligibility Requirements:** Alameda County residents.

**Application Procedure:** Apply by phone. Appointment necessary.

**Services:** A health clinic offering primary care, family planning, pregnancy testing, health education, nutrition counseling, hypertension screening, TB skin tests, podiatry clinic, well-child clinic, immunizations, public health nurses, and a prenatal clinic.

### Notes

## ALAMEDA COUNTY MEDICAL CENTER (ACMC) OUTPATIENT PSYCHIATRIC SERVICES FAIRMONT CAMPUS

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**Fairmont Campus**

**14500 Foothill Blvd.**

**San Leandro, CA 94578, C3**

**Phone(s):** (510) 895-4379

**Hours:** 10 a.m. – 2:50 p.m.

**Contact:** Kyletta Sanchez-Turner

**Area Served:** Alameda County (South)

**Accessibility:** Wheelchair accessible/Elevator

**Transportation:** Transportation is provided

**Languages:** English only

**Fees:** Medicare/Medical (Required)

**Eligibility Requirements:** The program treats persons 18 years old and older who suffer from a DSM IV psychiatric disorder with a primary Axis I diagnosis.

**Application Procedure:** Call for information on screening and referral process.

**Services:**

- ◆ The clinical program is based on the principles of psychiatric rehabilitation.
- ◆ Programming includes group psychotherapy and individual psychotherapy, focusing on life management skill building, illness management, and relapse prevention and developing/utilizing a community based support system.
- ◆ MICA groups are provided for those clients dealing with issues of addictions.

**Notes**

## ALAMEDA COUNTY MEDICAL CENTER (ACMC) OUTPATIENT PSYCHIATRIC SERVICES HIGHLAND CAMPUS

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**Highland Campus**  
**1411 East 31<sup>st</sup> Street**  
**Oakland, CA 94602, Unit B2**

**Phone(s):** (510) 437-4543

**Hours:** 10 a.m. – 2:50 p.m.

**Contact:** Rosylyn Head-Lyons

**Area Served:** Alameda County (North) and parts of Contra Costa (East)

**Accessibility:** Wheelchair accessible/Ramp

**Transportation:** Transportation is provided

**Languages:** English only

**Fees:** Medicare/Medical (Required)

**Eligibility Requirements:** The program treats persons 18 years old and older who suffer from a DSM IV psychiatric disorder with a primary Axis I diagnosis.

**Application Procedure:** Call for information on screening and referral process.

**Services:**

- ♦ The clinical program is based on the principles of psychiatric rehabilitation.
- ♦ Programming includes group psychotherapy and individual psychotherapy, focusing on life management skill building, illness management, and relapse prevention and developing/utilizing a community based support system.
- ♦ MICA groups are provided for those clients dealing with issues of addictions.

### Notes

## ALAMEDA COUNTY MEDICAL CENTER (ACMC) SUBSTANCE ABUSE PROGRAM

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**1411 E. 31<sup>st</sup> Street, OA1 Area**  
**Oakland, CA 94602**

**Phone(s):** (510) 437-5192 - Intake Appt.  
(510) 437-8588 – Julia Castillo

**Hours:** Monday - Friday  
8:30 a.m. - 5:00 p.m.

**Contact:** Julia Castillo-Lead Substance Abuse  
Counselor

**Area Served:** Alameda County

**Accessibility:** Wheelchair accessible/elevator

**Transportation:** AC Transit Bus Routes 62, 57, 58 and 11.  
BART to Fruitvale Station or Lake Merritt Station and  
transfer to bus route 62.

**Languages:** English only

**Fees:** None

**Eligibility  
Requirements:** History of substance abuse.

**Application  
Procedure:** Call for intake appt. or walk in  
Monday – Friday, 9 a.m. – 4 p.m.

**Services:** Relapse prevention group treatment and individual counseling.  
Mental Health  
Case Management (Clients with children 0-18)  
Acupuncture

### Notes



## ALAMEDA COUNTY MEDICAL CENTER (ACMC) WINTON WELLNESS CENTER

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**24100 Amador St, Suite 250**  
**Hayward, CA 94545**

**Phone(s):** (510) 266-1700

**Hours:** Monday – Friday, 8:30 am – 5:00 pm

**Contact:** Pamela Sparks-Burkhardt, RN – Clinic Mgr

**Area Served:** Alameda County

**Accessibility:** Wheelchair accessible/ramp/special parking/restroom

**Transportation:** Call AC Transit for bus line(s).

**Languages:** Chinese, Dari, Farsi, Tagalog, Russian, Spanish, & Vietnamese.

**Fees:** Vary according income. Medi-Cal, Medicare & private insurance accepted.

**Eligibility Requirements:** None

**Application Procedure:** Apply by phones. Appointment necessary for most services.

**Services:** A public health clinic offering primary care for adults and children, immunizations, obstetric/gynecological care, prenatal and postnatal care, chest clinic, family planning, sexually transmitted disease treatment, confidential AIDS testing, pregnancy testing and education and podiatry.

♦ HIV care services, Friday morning, 9:00 AM – 12:00 Noon. For more information, call 510-895-4353.

**Notes**

## ALAMEDA COUNTY REGIONAL CASE MANAGERS COUNCIL

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**15400 Foothill Blvd., Bldg. C, 1<sup>st</sup> Floor**  
**San Leandro, CA 94578**

**Phone(s):** (510) 895-4336  
(510) 382-9166

**Hours:** Mon – Fri: 8:00 am – 4:00 pm

**Contact:** Ronald Maloney  
Kenneth Hall

**Area Served:** Alameda County

**Accessibility:** Wheelchair Accessible

**Transportation:** Call AC Transit for bus line(s).

**Languages:** Spanish

**Fees:** None

**Eligibility** Service providers in Alameda County

**Application** Walk-ins: First Thursday of the month, 10:30 AM –  
**Procedure:** 12:30 PM, Fairmont Hospital, Dining Room # 1

**Requirements:**

- Services:**
- ♦ Monthly county-wide Case Managers meeting, which began in June 1990, and especially serves the staff of community-based organizations with Alameda County Office of AIDS Administration contracts to provide HIV care and treatment services.
  - ♦ Provide service coordination, referrals, case conferencing and training to all Nurses, Social Workers, Case Managers, Counselors and Clinicians serving the HIV/AIDS community.
  - ♦ Providers who attend are able to follow-up on referrals and receive updated treatment information and resources.
  - ♦ Presenters have included physicians, attorneys, Alameda County Office of AIDS Administration staff and pharmaceutical representatives.
  - ♦ Council meetings are held the first Thursday of each month, from 10:30 am – 12:30 pm, in Dining Room # 1 on the Fairmont Hospital Campus.

**Notes**

## ALAMEDA COUNTY TRANSGENDER STEERING COMMITTEE (ACTSC)

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P.O. Box 6010  
San Pablo, CA 94806-0010

**Phone(s):** (510) 281-1571  
Website: [www.ACTsc.org](http://www.ACTsc.org) **Hours:** 24-hour Voice Mail access

**Contact:** Sharyn Grayson - Program Coordinator **Area Served:** Alameda/Contra Costa Counties

**Accessibility:** N/A **Transportation:** N/A

**Languages:** English only **Fees:** None

**Eligibility Requirements:** Alameda or Contra Costa County  
Transgender classified residents or family,  
friend and loved ones of persons who are **Application Procedure:** Applications for membership can be mailed or  
accessed at web site.  
No application needed for referral services.

- Services:**
- ♦ The primary mission of this organization is to establish and provide a legitimate community resource and leadership committee for articulating the specific (and realistic) needs and concerns of the Northern California Transgender community.
  - ♦ All services are provided via an information and referral system that can be accessed by visiting the organization's website or by phoning our 24-hour phone line.
  - ♦ Transgender community advocacy
  - ♦ Culturally sensitive educational workshop development and facilitation
  - ♦ Information and referrals to Trans-specific/sensitive community services
  - ♦ Employment/career training referrals

**Notes**

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## ALAMEDA COUNTY TRANSIT (AC TRANSIT) CUSTOMER SERVICE REGIONAL TRANSIT DISCOUNT CARD (RTC)

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**AC Transit**

**1600 Franklin Street, Lobby  
Oakland, CA 94616**

**Phone(s):** (510) 891-4706

**Hours:** Monday – Friday, 8:00 am – 5:00 pm  
Card Services:  
Monday – Friday, 9:30 am – 3:00 pm

**Contact:** Norman Davis – Customer Service  
Supervisor  
Ken Rhodes – Customer Service Manager

**Area Served:** Alameda County & West Contra Costa County

**Accessibility:** Wheelchair accessible

**Transportation:** Call AC Transit for bus line(s). BART – 12<sup>th</sup>  
Street/City Center within 4 blocks and 19<sup>th</sup> Street  
Station within 2 blocks.

**Languages:** Spanish

**Fees:** Local bus fare cost \$1.75;  
Monthly pass cost \$20;  
Discount Disabled and Youth tickets are \$17.50 for  
ten rides

**Eligibility Requirements:** Age 65 or older, or certified disabled with  
proper medical form completed, valid  
Medicare card or Department of Motor  
Vehicles disabled license plate or placard  
with receipt. Current picture identification  
with all applications.

**Application Procedure:** Walk in (must apply in person).

**Services:** ♦ Offers reduced fares and service to disabled and/or person age 65 or over who ride on BART, AC Transit, Central  
Contra Costa County Connection, Sam Trans, Santa Rosa Transit, Golden Gate Transit, Santa Clara County Transit or  
MUNI.  
♦ RTC staff will go on-site to organizations, in the metropolitan East Bay, to collect the necessary paperwork and fees  
and issues cards for groups with 25 or more clients.

**Notes**

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## ALAMEDA, COUNTY OF ADULT & AGING SERVICES DEPARTMENT ADULT PROTECTIVE SERVICES

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**6955 Foothill Blvd, 3<sup>rd</sup> floor  
Oakland, CA 94605**

**Phone(s):** (510) 577-3500  
(510) 577-5616 (FAX)  
1(866) 225-5277 (1-866-CALLAPS)  
[www.alamedasocialservices.org](http://www.alamedasocialservices.org)

**Hours:** Office hours:  
Monday – Friday, 8:30 am – 5:00 pm  
Available by phone 24/7

**Contact:** Lisa Brand – Supervisor  
Don Kinkead – Supervisor  
Lisa Lahowe – Chief Assistant Public  
Guardian-Conservator

**Area Served:** Alameda County

**Accessibility:** Services provided in client’s homes.

**Transportation:** Call AC Transit for bus line(s). BART –  
Coliseum/Oakland Airport Station.

**Languages:** Cantonese & Spanish

**Fees:** None

**Eligibility Requirements:** Alameda County non-institutionalized  
elders (65+) or dependent adults (18 – 64),  
at risk, unable to function independently,  
abused, neglected or exploited.

**Application Procedure:** Reports may be made by phone, mail, or FAX.

**Services:** ♦ Responds to reports of abuse/neglect of Alameda County residents 65 years of age or older (elderly) or 18-64 years of age and who, for mental or physical reasons, cannot protect their rights or carry out normal activities (dependent adults). Reports may be made 24 hours a day, 7 days a week by phone, mail, or fax.  
♦ Anyone who suspects elder or dependent adult abuse or neglect should call APS. Reports are strictly confidential. APS services are provided without regard for income, and acceptance of service is voluntary. Provides assessment, crisis intervention, and casework services.  
♦ Works with client, families, friends and neighbors and community agencies to create a network of resources to help clients who are living in unsafe conditions and/or cannot care for themselves. Cross-reports to local law enforcement when criminal activity is suspected.

### Notes

# ALAMEDA, COUNTY OF ADULT AND AGING SERVICES DEPARTMENT IN-HOME SUPPORT SERVICES PROGRAM

6955 Foothill, Suite 300  
Oakland, CA 94605

**Phone(s):** (510) 577-1900  
(510) 639-1269 (Program Manager)  
(510) 577-3550 (Provider Registry)  
(510) 577-1803 (fax)  
[www.alamedasocialservices.org](http://www.alamedasocialservices.org)

**Hours:** Monday – Friday, 8:30 am – 12:00 pm and 1:00 – 5:00 pm

**Contact:** Mil Karstens – Program Manager  
Linda Kretz – Asst. Agency Director  
Martha Mantei

**Area Served:** Alameda County

**Accessibility:** Wheelchair accessible/ramp/special parking

**Transportation:** Call AC Transit for bus line(s)

**Languages:** Cantonese, Mandarin, Tagalog, French, Hebrew, Japanese & Farsi

**Fees:** None. See eligibility requirements for exceptions.

**Eligibility Requirements:** SSI recipient in need of in-home care in order to remain safely at home. Individual, age 65 or over, who is ineligible for SSI because of a monthly income above current SSI level can sometimes obtain services by paying a share cost (the difference between their income and current SSI level) but the waiting period in these cases can exceed the usual 45 days.

**Application Procedure:** Apply by phone or walk in.  
- If the applicant has SSI, only medical verification is required and the approval process can take up to 3 months.  
- If the applicant does **not** have SSI, approval can take from 3-6 months. A Social Worker home visit is scheduled before final approval and the applicant may be required to pay a "share of cost".  
- On a case by case basis, applications are expedited for applicants with terminal illnesses and with HIV disease.

**Services:**

- ◆ Provides in-home support service for SSI recipients or other low-income disabled person so that they may remain safely in their homes.
- ◆ IHSS recommends the client recruit a family member or friend to provide their needed in-home domestic/care giving services. If no one is available, IHSS maintains a Provider Registry.
- ◆ Clients are allowed a set number of hours per month of service to be paid by the agency at minimum wage. Clients must locate their own chore provider.
- ◆ Also provides the Public Authority, a registry of those wanting to work for home care clients.
- ◆ The Area Agency on Aging (AAA) provides subcontracted services for persons aged 60 and older through grants from the Federal Administration on Aging, various services offered.
- ◆ For information, Georgia Koias, Program Manager, at (510) 567-8075.

## NOTES

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## ALAMEDA, COUNTY OF BEHAVIORAL HEALTH CARE SERVICES DEPARTMENT ACCESS PROGRAM

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**2035 Fairmont Dr**  
**San Leandro, CA 94578**

**Phone(s):** (510) 268-7837 (North County)  
(510) 667-4901 (South County)  
(510) 346-1010 (administrative)

**Hours:** Monday – Friday, 8:30 am – 5:00 pm

**Contact:** Carter Mehl, PhD – Director  
Lillian Schaechner LCSW – Supervisor  
Adult  
Lori Lelay, LCSW – Supervisor Children

**Area Served:** Alameda County

**Accessibility:** N/A

**Transportation:** N/A

**Languages:** Spanish

**Fees:** None for telephone service or referral. Vary according to income and insurance coverage for direct services. Medi-Cal accepted.

**Eligibility Requirements:** Alameda County resident

**Application Procedure:** Apply by calling centralized intake service, ACCESS at (800) 491-9099.

- Services:**
- ♦ This a telephone service only for information, screening and referral.
  - ♦ The ACCESS Program is a countywide program designed to facilitate, through appropriate referrals, timely access to mental health, alcohol and other drug treatment services for residents of Alameda County. Screening and referral is done for both children and adults.
  - ♦ Referrals for brief case management to assist adult mental health clients with crisis resolution, temporary shelter, medication evaluation, advocacy and support in linking with other resources, including hospitalization.
  - ♦ Offers Mobile Crisis Response Program which responds to calls from police, shelters, designated community agencies and community members primarily Oakland. It provides on-the-spot crisis intervention, psychiatric assessment and evaluation. Hours are Monday – Friday, 12:00 - 8:00 pm
  - ♦ Referrals for services for children in foster care and for all seriously emotionally disturbed children.
  - ♦ For clients needing less intensive mental health treatment, the program provides referrals for Alameda County Mental Health Plan members (adults and children) to private providers and agencies that have contracted with the Alameda County Behavioral Health Care Services Department.

**Notes**

# ALAMEDA, COUNTY OF BEHAVIORAL HEALTH CARE SERVICES DEPARTMENT ALAMEDA COMMUNITY SUPPORT CENTER

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**1429 Oak St**  
**Alameda, CA 94501**

**Phone(s):** (510) 522-4668  
(510) 521-6729 (Fax)

**Hours:** Monday – Friday, 8:30 am – 5:00 pm

**Contact:** Carla Danby, Chief PSW  
(510) 667-7518

**Area Served:** Alameda County, primarily Alameda City residents

**Accessibility:** Wheelchair accessible

**Transportation:** Call AC Transit for bus line(s)

**Languages:** Interpreter services available

**Fees:** Vary according to family income and size. Medicare, Medi-Cal, private insurance, military insurance accepted.

**Eligibility Requirements:** Age 18 or over, Alameda County resident, referred by ACCESS

**Application Procedure:** Apply by calling centralized intake service, ACCESS at (800) 491-9099

- Services:**
- ♦ Provides outpatient treatment, case management and medication support for the persistently and severely mentally ill.
  - ♦ To be seen, as determined by the Countywide ACCESS Team, patients must meet criteria for medical necessity.
  - ♦ Priority given to individuals coming out of 24-hour inpatient psychiatric emergency services.
  - ♦ Twenty-four hour case management available to established clients.

**Notes**



## ALAMEDA, COUNTY OF BEHAVIORAL HEALTH CARE SERVICES DEPARTMENT OAKLAND COMMUNITY SUPPORT CENTER

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**7200 Bancroft Ave, Suite 125A**  
**Oakland, CA 94605**

**Phone(s):** 510) 777-3800 (office)  
(510) 777-3855 (fax)

**Hours:** Monday – Friday, 8:30 am – 5:00 pm

**Contact:** Art Hom, Chief PSW  
(510) 777-3850

**Area Served:** Alameda County, primarily Oakland City residents

**Accessibility:** Wheelchair accessible/special parking/  
restroom

**Transportation:** Call AC Transit for bus line(s)

**Languages:** English; interpreter services also available

**Fees:** Vary according to income. Medi-Cal, Medicare,  
military insurance, private insurance accepted. No one  
denied service because of inability to pay.

**Eligibility Requirements:** Age 18 or over, Alameda County resident  
referred by ACCESS

**Application Procedure:** Apply by calling centralized intake service, ACCESS at  
(800) 491-9099.

**Services:** ♦ Provides a day program for case managed severely and persistently mentally ill adults, age 18 or over, who need mental health services.  
♦ Offers case management and medication support as needed to assigned individuals who were hospitalized or in danger of becoming hospitalized.

### Notes

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# ALAMEDA, COUNTY OF BEHAVIORAL HEALTH CARE SERVICES DEPARTMENT RESIDENTIAL DETOXIFICATION PROGRAM

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**Alameda County Medical Center**  
**Fairmont Campus**  
**15400 Foothill Blvd**  
**San Leandro, CA 94578**

**Phone(s):** 1-866-866-7496  
Website:  
[www.acbhcs.org/sobering\\_svcs/residential.htm](http://www.acbhcs.org/sobering_svcs/residential.htm)

**Hours:** 24/7

**Contact:** Cherry Hill Detoxification Services Program

**Area Served:** Alameda County

**Accessibility:** Yes

**Transportation:**

**Languages:** Accommodations for non-English speakers

**Fees:** \$50.00 – However no one is refused services for inability to pay

**Eligibility Requirements:** Adult men and women seeking detoxification from substance overuse

**Application Procedure:** No walk-ins. Telephone screening required prior to admission.

- Services:**
- ◆ This Social Model Detoxification Program is a 32-bed facility serving Alameda County adult residents who are substance over-users with a co-occurring mental illness. A consumer stay will average 3-5 days, but individuals may stay longer if awaiting a specific treatment placement.
  - ◆ This comprehensive intervention program includes facilitated groups, accommodations for non-English speakers, 12-step groups, HIV and Hepatitis C testing and education, assessment, post-Detox planning/placement/referral, and transportation to treatment interviews or other related services.
  - ◆ The Cherry Hill Detoxification Services Program is located on the Fairmont Hospital Campus.
  - ◆ No walk-ins will be permitted.
  - ◆ The Cherry Hill Detoxification Services Program is a program of Horizon Services Inc. of Hayward CA, which has been providing comprehensive drug and alcohol treatment services in Alameda County for more than 35 years.
  - ◆ Contact Horizon Services directly for additional information at [www.horizonservices.org](http://www.horizonservices.org) or 510-582-2100.

**Notes**

# ALAMEDA, COUNTY OF BEHAVIORAL HEALTH CARE SERVICES DEPARTMENT THE SOBERING CENTER

**Alameda County Medical Center - Fairmont Campus**  
**15400 Foothill Blvd**  
**San Leandro, CA 94578**

**Phone(s):** 1-866-866-7496

**Hours:** 24/7

**Contact:** Cherry Hill Detoxification Services Program

**Area Served:** Alameda County

**Accessibility:** Yes

**Transportation:** Transport Van Program

**Languages:** Accommodations for non-English speakers

**Fees:** None

**Eligibility Requirements:** Adult men and women seeking detoxification from substance overuse

**Application Procedure:** No walk-ins. Telephone screening required prior to admission.

- Services:**
- ◆ The Cherry Hill Detoxification Services Program is a new blended service providing Detoxification Unit and a Sobering Unit services.
  - ◆ This program is characterized as a “safe, warm, welcoming environment” where as many as 50 individuals can stay up to 23 hours.
  - ◆ This Program has a consumer-oriented approach to working with people “where they are” rather than “where they should be”. This is a “user friendly” service for substance over-users who have been assessed as appropriate for the Sobering Center.
  - ◆ Access to the Program will be through a telephone screening process and authorized transport vehicles only. No walk-ins or drop-offs will be accepted.
  - ◆ The Transport Van Program will serve the Sobering Center through a multi-system transport approach. Several vans, staffed with an Outreach Worker, will pick up individuals from throughout Alameda County and take them to the Sobering Center. Additionally, Law Enforcement Agencies will be authorized to bring appropriate consumers to the Sobering Center for services. All individuals receiving services will be transported out after the completion of their stay at the Sobering Center. Whenever possible, the consumers will be connected to other existing services such as shelters, treatment programs, and/or transported back to the community from which the individual originated.

**Notes**

# Translation Services Factsheet

As an Alameda County Ryan White Service Provider:

You cannot delay or deny services based on language barriers.

All Agencies funded by the Alameda County Office of AIDS Administration (OAA) to provide care services are required to provide translation services.

In order to achieve this requirement, OAA provides a telephone translation service (LanguageLine) to all funded agencies not already required to provide translation services.

Translation services must be made available at:

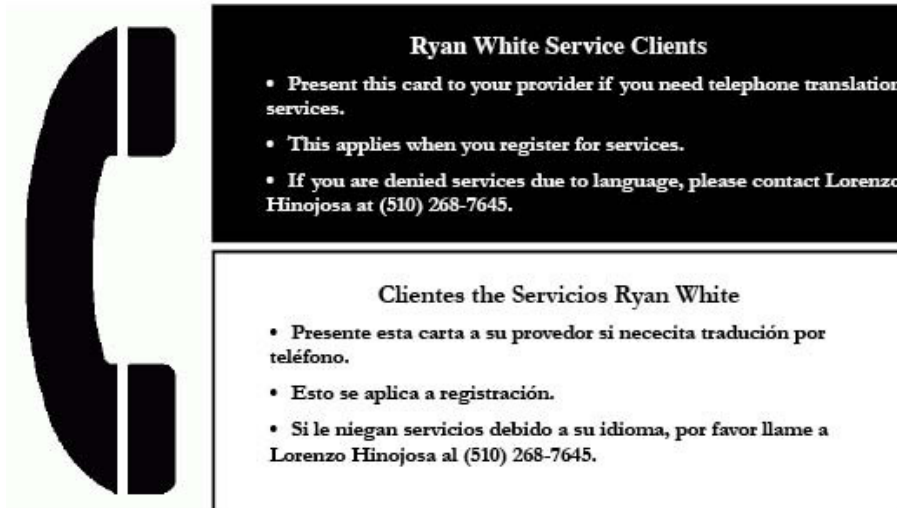
- Registration
- Telephone interactions
- During provision of services

Confidentiality may be compromised using bilingual staff at your agency. Bilingual volunteers and staff may belong to the same social networks as your clients.

It is inappropriate to ask family members to translate for your clients.

Prevention and HIV testing services are not covered by Ryan White translation services.

If the client presents this card to you, they are requesting telephone translation services



## ALAMEDA, COUNTY OF BEHAVIORAL HEALTH CARE SERVICES DEPARTMENT TRI-CITY COMMUNITY SUPPORT CENTER

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**39155 Liberty St, Suite G710**  
**Fremont, CA 94538**

**Phone(s):** (800) 491-9099 (ACCESS)  
(510) 795-2434  
(510) 793-3972 (fax)

**Hours:** Monday – Friday, 8:00 am – 5:00 pm

**Contact:** Tony Limperopulos, Chief PSW  
(510) 795-2478

**Area Served:** Alameda County, primarily the Tri-City area of  
Fremont, Newark and Union City

**Accessibility:** Special parking/ramp/wheelchair  
accessible/restroom

**Transportation:** Call AC Transit for bus line(s). BART – Fremont  
Station with 4 blocks.

**Languages:** English, Cantonese, Mandarin, Italian,  
Spanish & Vietnamese

**Fees:** Vary according to income. Medi-Cal, Medicare, private  
insurance, military insurance accepted.

**Eligibility Requirements:** Age 18 or over, Alameda County resident,  
referred by ACCESS

**Application Procedure:** Apply by phone through centralized intake service,  
ACCESS at (800) 491-9099.

**Services:** Comprehensive mental health service for persons with chronic and persistent mental illness.  
Services include case management, medication therapy, screening for psychiatric hospitalization and consultation and  
referral to other services such as vocational rehabilitation.

**Notes**

## ALAMEDA, COUNTY OF ENVIRONMENTAL HEALTH DEPARTMENT

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**1131 Harbor Bay Parkway**  
**Alameda, CA 94502**

**Phone(s):** (510) 567-6700 (administration)  
(510) 567-6700 (main office)  
(510) 670-6460 (household haz waste div.)  
(510) 567-6800 (vector control)  
(510) 567-6790 (solid/medical waste)  
<http://www.acgov.org/acch/>

**Hours:** Monday – Friday, 8:30 – 5:00 pm

**Contact:** Ariu Levi – Director

**Area Served:** Alameda County

**Accessibility:** Wheelchair accessible/elevator/special parking

**Transportation:** Call AC transit for bus line(s).

**Languages:** Cantonese, Mandarin, Farsi & Spanish

**Fees:** Vary according to service.

**Eligibility Requirements:** None

**Application Procedure:** Apply by phone or walk in.

**Services:**

- ◆ Provides environmental health information and inspects food establishments, recreational facilities, hazardous materials/waste facilities, private wells and septic tanks.
- ◆ Complaints or information regarding garbage, refuse, rodents, rabies or insects should be directed to the Vector Control Office.
- ◆ Issues permits to build septic tanks. Can conduct consultation and education programs. Household hazardous waste.
- ◆ Provides classes (for a fee) for Food Safety handling.
- ◆ Operates three household hazardous waste collection facilities that accept waste from residences on a drop in basis and small businesses by appointment.
- ◆ Provides technical oversight to the clean up of contaminated property to render them safe for redevelopment

### Notes

## ALAMEDA, COUNTY OF HOUSING & COMMUNITY DEVELOPMENT (HCD) DEPARTMENT

224 W. Winton Ave, Room 108  
Hayward, CA 94544

**Phone(s):** (510) 670-5404  
(510) 670-6378 (fax)

**Hours:** Monday – Friday, 8:30 am – 5:00 pm

**Contact:** Linda Gardner – Housing Director  
Jim Gilford, Director, Construction  
Department  
Nanette Domitrowich, Manager,  
Construction Department

**Area Served:** Alameda County

**Accessibility:** Wheelchair assessable/ramp/  
special parking/restroom

**Transportation:** Call AC Transit for bus line(s). BART – Hayward  
Station.

**Languages:** Tagalog, Spanish

**Fees:** None for Minor Repair Program.  
Fee included in loan for Rehabilitation Loan Program.  
Grants may be available.  
None for HIV/AIDS programs.

**Eligibility Requirements:** Different eligibility requirements for  
different programs.

**Application Procedure:** Request application by phone.

- Services:**
- HCD offers services to low-income homeowners for home repair and rehabilitation efforts. Provides assistance to low-income, elderly and disabled homeowners to make minor repairs or renovations to their homes. Grants are available. Repairs average \$750.00.
  - Administers **Project Independence**, a Housing Opportunities for People with AIDS (HOPWA)-funded shallow-rent subsidy housing program for people living with HIV/AIDS, in partnership with APEB, Ark of Refuge and Tri-City Health Center.
  - **Rehabilitation Loan Program** provides low-interest loans (\$5000 - \$35000) to homeowners and owners of rental property for major renovations where the majority of tenants are low-income. Owners must agree to continue to rent to low-income tenant and stabilize the rents.
  - **Shelter Plus Care Program** provides support services and affordable housing to homeless people who are disabled by chronic alcohol or drug problems, psychiatric disabilities or AIDS and related disabilities. Special emphasis on people living on the streets and people with HIV/AIDS who are homeless or at imminent risk of homelessness.
  - **HOPWA Housing** – for a list of HOPWA-funded sites, types of housing and number of units, go to:  
[http://www.oaklandnet.com/government/hcd/homeless/hopwa\\_housing.html](http://www.oaklandnet.com/government/hcd/homeless/hopwa_housing.html)
  - **HOPWA Services** – for a list of HOPWA-funded service programs, go to:  
[http://www.oaklandnet.com/government/hcd/homeless/hopwa\\_services.html](http://www.oaklandnet.com/government/hcd/homeless/hopwa_services.html)

### Notes

# ALAMEDA, COUNTY OF PUBLIC HEALTH DEPARTMENT AIDS EPIDEMIOLOGY (EPI) SURVEILLANCE UNIT

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**1000 Broadway, Suite 500**  
**Oakland, CA 94607**

**Phone(s):** (510) 268-2452 (information, HIV/AIDS reporting)

**Hours:** Monday – Friday, 8:30 am – 5:00 pm

**Contact:** Barbara Green-Ajufo – Program Manager

**Area Served:** Alameda County

**Accessibility:** N/A

**Transportation:** N/A

**Languages:** English only

**Fees:** None

**Eligibility Requirements:** N/A

**Application Procedure:** Request by phone and mail.

- Services:**
- ♦ The AIDS Epi Surveillance Unit is responsible for carrying out the state mandate to report HIV and AIDS cases to the State Office of AIDS, using standardized methodology within the designated time.
  - ♦ The AIDS Epi Surveillance Unit conducts active AIDS surveillance program with hospitals, clinics, private medical doctors and laboratories.
  - ♦ Surveillance data is analyzed annually to provide Public Health officials statistical and epidemiological information to assist with planning, policy development and resource allocation for prevention and care and treatment.
  - ♦ Data on AIDS cases is available on-line at <http://www.acphd.org/> and to the public upon request. HIV/AIDS data and epidemiological information is listed under the “Data and Reports” link on the left hand column of the webpage.

**Notes**



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# ALAMEDA, COUNTY OF PUBLIC HEALTH DEPARTMENT BLACK INFANT HEALTH PROGRAM

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**1000 San Leandro Blvd.  
San Leandro, CA 94577**

**Phone(s):** 510-618-1967  
510 618-1989 (fax)  
[http://www.acphd.org/User/services/AtoZ\\_PrgDtls.asp?PrgId=72](http://www.acphd.org/User/services/AtoZ_PrgDtls.asp?PrgId=72)

**Hours:** 9:00 am - 4:30 pm

**Contact:** Jason Stanford

**Area Served:** Alameda County

**Accessibility:** Yes

**Transportation:** AC Transit /BART

**Languages:** English only

**Fees:** None

**Eligibility Requirements:** Pregnant/parenting African American women and their partner whose child is under 12-months of age; Men who have sex with Men who are parenting and/or expecting fathers; 18+ years of age

**Application Procedure:** Referral/  
Call

**Services:** Alameda County's Black Infant Health Program offers long term case management services designed to support at-risk pregnant and parenting African American women and men.

Support services include:

- Afro-centric parenting classes
- Support Groups for pregnant and parenting families
- HIV prevention and education for African American Men who have Sex with Men (MSM) who are parenting or expecting fathers.
- Referrals to health and social services
- Case Management for women and men
- Monthly home or office visits
- Empowerment classes
- Information about job training, counseling, and GED/high school diploma completion

Social Events:

- Celebrate Healthy Babies Health Fair
- Baby Beauty Pageant
- Holiday Celebration
- Other community events

**Notes**

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# ALAMEDA, COUNTY OF PUBLIC HEALTH DEPARTMENT CHILD HEALTH & DISABILITY PREVENTION PROGRAM (CHDP) & PUBLIC HEALTH CLEARINGHOUSE

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**1000 San Leandro Blvd, 2<sup>nd</sup> Floor**  
**San Leandro, CA 94577**

**Phone(s):** (510) 618-2070 (CHDP business office)  
(888) 604-4636 (Clearinghouse –  
Information line)

**Hours:** Monday – Friday, 8:30 am – 5:00 pm

**Contact:** Allison Pulice – CHDP Program Nurse  
Manager  
Colleen Payne – CHDP Outreach  
Coordinator  
Kathleen Paulo – Clearinghouse Manager

**Area Served:** Alameda County

**Accessibility:** Telephone

**Transportation:** Not Applicable

**Languages:** Spanish and all other languages thru  
translation services

**Fees:** None

**Eligibility Requirements:** For CHDP exam: Under age 21 and  
income eligible

**Application Procedure:** Call Clearinghouse at 1(888) 604-4636 for service  
locations and eligibility information.

**Services:** The CHDP Program:

- ◆ Provides free preventive health check-ups to eligible children through a network of private physicians and clinics throughout Alameda County.
- ◆ Periodic, comprehensive check-ups include: vision/hearing screening, growth & development checks, nutrition and oral health assessment, lead screening, routine lab work and immunizations as needed.
- ◆ Staff provides assistance scheduling appointments and public transportation information.
- ◆ Also provides care coordination to assist families in arranging for well child health visits and follow-up care.

The Clearinghouse information line:

- ◆ Clearinghouse callers receive assistance finding medical care for children and adults, dental care, low-cost health insurance options for children and health-related referrals to community organizations in Alameda County.

**Notes**

# ALAMEDA, COUNTY OF PUBLIC HEALTH DEPARTMENT FAMILY JUSTICE CENTER

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**470 – 27<sup>th</sup> Street**  
**Oakland, CA 94612**

**Phone(s):** (510) 267-3220  
(510) 267-3211 (fax)

**Hours:** Monday – Thursday 4:30 pm – 7:00 pm  
Thursday (Immunization Clinic) 1:00 pm – 4:30 pm

**Contact:** Answering Person

**Area Served:** Alameda County

**Accessibility:** Wheelchair

**Transportation:** 19<sup>th</sup> Street – BART. Call AC Transit for bus line(s).

**Languages:** Spanish

**Fees:** None

**Eligibility Requirements:** Services available for women only, ages 12 and older

**Application Procedure:** All services are free

**Services:**

- ◆ All services are confidential
- ◆ STD and sexual health services
- ◆ STD testing and treatment
- ◆ Confidential HIV testing – available with STD examinations
- ◆ Pregnancy test – available with STD exam

## Notes

# ALAMEDA, COUNTY OF PUBLIC HEALTH DEPARTMENT HEALTH CARE FOR THE HOMELESS

**1900 Fruitvale Ave., Suite 3E  
Oakland, CA 94601**

**Phone(s):** (510) 532-1930 (administration)  
(510) 533-4663 (Homeless Families Prog.)

**Hours:** Monday – Friday, 8:30 – 5:00 pm

**Contact:** G.G. Greenhouse MSW – Director  
Debra Richardson – Dir. Homeless Families  
Addie Brown MA – Team Leader

**Area Served:** Alameda County

**Accessibility:** A private area set up outside of van for wheelchair clients or clients unable to climb steps into van, if lift is not available.

**Transportation:** Call AC Transit for bus line(s). BART – Fruitvale Station stops within 4 blocks.

**Languages:** Spanish

**Fees:** Medi-Cal accepted if available, otherwise no fee.

**Eligibility Requirements:** Homeless individual or family

**Application Procedure:** Apply by phone or in writing for mobile van service. Inquire by phone for application process for Homeless Families Program. Call for all other services. Please do not drop in.

**Services:**

- ♦ Administers a variety of programs to aid the homeless population, including mobile and clinic-based primary medical care, alcohol and drug recovery services and case management services. Case management includes benefits counseling as well as information and referral to shelter, housing, food, clothing, employment, legal assistance and mental health services. Can arrange transportation to medical appointments.
- ♦ Clinic-based programs operate from Berkeley Primary Access Clinic, East Bay Native American Health Center, East Oakland Health Center, La Clinica de la Raza, Over 60 Health Clinic, Axis Community Health Center, Berkeley Primary Care and West Oakland Health Center. The alcohol/drug drop-in programs operate from Second Chance, Newark and East Oakland Recovery Center.
- ♦ **The Alameda County Mobile Health Van** visits shelters, parks and meal sites on a regular schedule and provides primary medical care, gives medical advice and offers comprehensive case management. Provides Hepatitis A & B immunizations for clients seen on the mobile health van. Also dispenses condoms and hygiene kits.
- ♦ **TB Stop Team** provides tuberculosis screening, treatment and outreach.
- ♦ **Homeless Families Program** provides comprehensive case management, housing and support services to homeless families in Alameda County. Families are eligible for the Homeless Families Program if they meet the following criteria;
  - Currently homeless
  - Legal/physical custody of at least one child under 18 years of age
  - Willing to participate in case management services

Support services include alcohol and drug counseling, HIV education and prevention, child care, mental health services and employment assistance, food assistance and move-in assistance. Publishes a housing training manual for clients only. An outreach agency in the **Shelter Plus Care** network.

## Notes

# ALAMEDA, COUNTY OF PUBLIC HEALTH DEPARTMENT OFFICE OF AIDS ADMINISTRATION (OAA)

**1000 Broadway, Suite 310  
Oakland, CA 94607**

**Phone(s):** (510) 268-7630  
(510) 268-7631 (fax)  
[www.acphd.org](http://www.acphd.org)  
email: [HIVinfo@acgov.org](mailto:HIVinfo@acgov.org)

**Hours:** Monday – Friday, 8:30 am – 5:00 pm

**Contact:** (Kabir) Ron Hypolite, Acting Director

**Area Served:** Alameda County

**Accessibility:** Wheelchair accessible/elevator/ramp/  
special parking/restroom

**Transportation:** Call AC Transit for bus line(s). BART – 19<sup>th</sup> Street  
BART Station is in front of the building.

**Languages:** Tagalog and Spanish

**Fees:** None

**Eligibility Requirements:** Listed in Request For Proposals (RFPs)

**Application Procedure:** Respond to RFPs by deadline

- Services:**
- The Office of AIDS Administration (OAA) manages the federal Ryan White Program Part A (Title I) and Part B (Title II) and California State Office of AIDS funding, in Alameda County, for direct service programs for people infected with and affected by HIV/AIDS and prevention education programs for people at risk for HIV and the general public.
  - The OAA advises the Public Health Department’s Health Officer, Agency Administration and the County Board of Supervisors on HIV-related policy and develops protocols, plans and program standards.
  - The OAA contracts with numerous community-based organizations and County agencies to provide primary care and support services for people with HIV infection, their families, friends and partners. Services include primary care, mental health services, substance abuse services, oral health care, vision services, medical and psychosocial case management, housing assistance, food services, emergency financial assistance, benefits advocacy, legal assistance, day care and home health care.
  - The OAA administers a Translation Services program for OAA contracted agencies and distributes Transportation Vouchers that are provided through OAA contracted agencies and available for people living with HIV/AIDS. Both of these services assist clients to access primary care and other needed services to improve their health outcomes.
  - The OAA is the County Coordinator for the AIDS Drug Assistance Program (ADAP).
  - The OAA contracts with community based organizations to provide HIV education and prevention and HIV counseling and testing to residents of Alameda County. The OAA monitors a network of HIV education and prevention services geared to help HIV-negative individuals remain negative; HIV counseling and testing is one such service. Services are designed to support individuals in making healthy choices to reduce the risk for transmission of HIV.
  - In partnership with the Centers for Disease Control (CDC), the OAA coordinates the Business Responds to AIDS/Labor Responds to AIDS (BRTA/LRTA) program called **“Stopping AIDS is Everyone’s Business”**. BRTA/LRTA is a private/public partnership aimed at increasing HIV prevention and its messaging in communities at the highest risk for HIV/AIDS.
  - The OAA is currently coordinating Partner Counseling Referral Services (PCSR). PCRS is a free, confidential and voluntary service that helps people who are HIV+ to talk to their partners (current or past) whom they may have exposed to HIV.
  - The OAA provides professional education programs and monitors and evaluates contract services.
  - Epidemiological data for HIV/AIDS can be found on the Alameda County Public Health Department website - <http://www.acphd.org/> - through the “Data & Reports” link.

**Notes**

# ALAMEDA, COUNTY OF PUBLIC HEALTH DEPARTMENT TRI - VALLEY PUBLIC HEALTH NURSING OFFICE

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**3730 Hopyard Rd, Suite 102  
Pleasanton, CA 94588-8510**

**Phone(s):** (925) 462-5775 (office)  
(925) 846-2591 (fax)

**Hours:** Monday – Friday 8:30 am – 5:00 pm

**Contact:** Cernoria Talley-Dansby – Supervising  
Public Health Nurse

**Area Served:** Dublin, Livermore, Pleasanton, & Sunol

**Accessibility:** Wheelchair accessible/special parking/  
restroom

**Transportation:** Call WHEELS (925-455-7500) for their routes that  
go to Hopyard and West Las Positas.  
Call AC Transit for bus line(s).  
BART – Dublin/Pleasanton Station.

**Languages:** Spanish

**Fees:** None for public health nursing services

**Eligibility Requirements:** None

**Application Procedure:** By appointment

- Services:**
- Department provides counseling and assessment of individuals at the office or client's home regarding maternal and child health, aging and chronic disease, child abuse and neglect and communicable disease, with emphasis on prevention and access to services.
  - Assessment of needs and assets of groups/neighborhoods. Assurance of access to services and care.
  - Participation in policy development to ensure that necessary services are provided.
  - This work is done in collaboration with the community and individuals served.
  - For more information, please see the addendum listing for other Community Health Teams on page 247.

**Notes**

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## ALAMEDA, COUNTY OF WORKFORCE & BENEFITS DEPARTMENT

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**2000 San Pablo  
Oakland, CA 94621**

**Phone(s):** (800) 698-1118

**Hours:** Monday – Friday, 8:30 am – 5:00 pm

**Contact:** Yolanda Baldovinos – Asst. Agency Director

**Area Served:** Alameda County

**Accessibility:** Wheelchair accessible/parking/restroom

**Transportation:** Call for directions

**Languages:**

**Fees:** None

**Eligibility:** Age 18 or over & Alameda County resident.

**Application:** Walk in or apply by phone.

**Requirements:** Income must be below standard by regulations, or must be aged, blind, disabled, pregnant, a family with dependent children or refugee.

**Procedure:**

**Services:** General Assistance provides a monthly cash grant for a single person of \$336 per month. GA recipients who are 18 to 21 years old are eligible for Medical-Cal. If you are over 21 years old, you are not eligible for Medical, but can receive medical treatment at the County clinics and hospitals. Many GA recipients are also eligible for Food Stamp benefits of up to \$135 per month for a single person.

Medi-Cal pays for health care services. Covered services include physician visits, hospitalization, some medications, dental and home health care, services for communicable diseases, adult day health service, prosthetic and orthopedic devices, eyeglasses, hearing aids and some medical equipment.

The Food Stamp program provides monthly nutrition assistance for low-income people to purchase nutritional food. Temporary Assistance to Needy Families (TANF) provides financial assistance for low-income children (unborn through age 19) and their parents/guardians. Pregnant women are eligible.

CalWORKs, Food Stamps, Medi-Cal, child support enforcement, employment services, family planning, child health & disability prevention, free childcare and transportation.

### NOTES

## ALAMEDA EMERGENCY FOOD BANK (AFB)

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**P.O. Box 2167, 1900 Thau Way**  
**Alameda, CA 94501**

**Phone(s):** (510) 523-5850

**Hours:** Monday, Wednesday & Friday, 1:00 – 4:00 pm

**Contact:** Paul Russell - Director

**Area Served:** City of Alameda

**Accessibility:** Wheelchair accessible

**Transportation:** Call AC Transit for bus line(s)

**Languages:** English only

**Fees:** None

**Eligibility Requirements:** Low-income

**Application Procedure:** Walk in with verification of residency and income or phone for an application if you are homebound.

- Services:**
- ♦ Provides distribution of free food to the needy on Monday and Tuesday, 4:30 - 6:30 pm, Wednesday and Friday, 1:00 – 4:00 pm.
  - ♦ Proof of City of Alameda residency must be given to receive food.
  - ♦ Clients may only receive a food bag once a month and must pick it up at the distribution site.
  - ♦ Government surplus distributed on the 3<sup>rd</sup> Wednesday of each month, 1:00 – 4:00 pm. Distribution is year-round.
  - ♦ Offers special holiday distribution depending on availability of funds.
  - ♦ Accepts donations of cash and non-perishable foods. Pick up from donor can be arranged.
  - ♦ Distribution site is the warehouse location at 650 West Ranger, Alameda, CA 94501. Old Navy Base – Alameda Point

### Notes



## ALAMEDA FAMILY SERVICES (FORMERLY XANTHOS, INC.)

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**2325 Clement Ave**  
**Alameda, CA 94501**

**Phone(s):** (510) 629-6300  
(510) 865-1930 (fax)  
Website: [www.alamedafs.org](http://www.alamedafs.org)

**Hours:** Monday – Thursday, 9:00 am – 8:00 pm and  
Friday, 9:00 am – 5:00 pm;  
other hours by arrangement

**Contact:** Irene Kudarauskas – Executive Director

**Area Served:** Alameda, Contra Costa, Marin, San Francisco, San  
Mateo & Santa Clara Counties.

**Accessibility:** Wheelchair accessible

**Transportation:** Call AC Transit for bus line(s).

**Languages:** Spanish

**Fees:** Vary according to income. Medi-Cal accepted.

**Eligibility** Varies by program

**Application** Apply by phone or drop in.

**Requirements:**

**Procedure:**

- Services:**
- ♦ Services are provided for individuals, youth and families from newborns to seniors through New Parent Support Program, Head Start, School-Based Health Centers, Homeless Youth Services (DreamCatcher), Counseling, Drug and Alcohol Treatment and a Clinical Training Program
  - ♦ Offers community workshops, groups and programs
  - ♦ Offers counseling in areas of substance abuse, marital and family conflict, behavioral and adjustment difficulties of children and youth and a wide range of personal problems of adults and families.
  - ♦ Offers Case Management Services
  - ♦ Certified by the state to accept Medi-Cal

**Notes**

## ALAMEDA HEALTH CONSORTIUM HIV DENTAL CARE PROGRAM

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**101 Callan Avenue, Suite 300**  
**San Leandro, CA 94577**

**Phone(s):** (510) 297-0230  
(510) 297-0248 (24-hour hotline)  
(510) 297-0239 (fax)  
[www.alamedahealthconsortium.org](http://www.alamedahealthconsortium.org)

**Hours:** Monday – Friday, 9:00 am – 5:00 pm

**Contact:** Lois Lindsey – Associate Director

**Area Served:** Alameda County

**Accessibility:** Wheelchair accessible

**Transportation:** N/A

**Languages:** Spanish

**Fees:** None

**Eligibility** Maximum monthly income of \$2,450.

**Application** Verification of HIV+ status by a physician.

**Requirements:** Alameda County resident without dental insurance

**Procedure:**

- Services:**
- ◆ The HIV Dental CARE Program provides free, or low cost, confidential dental care to low-income, uninsured persons living with HIV disease throughout Alameda County.
  - ◆ This program is a network of five dental clinics in Alameda County.
  - ◆ Call (510) 769-2248 for a list of the participating clinic sites.
  - ◆ Services are not provided at the Alameda Health Consortium

**Notes**

## ALLEN TEMPLE BAPTIST CHURCH AIDS MINISTRY

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**8501 International Blvd.  
Oakland, CA 94621**

**Phone(s):** (510) 544-3342 (AIDS Ministry)  
(510) 382-9166 (Case Management)

**Hours:** Monday – Friday, 10:00 am – 5:00 pm  
(AIDS Ministry)  
Monday – Friday, 8:00 am – 4:00 pm  
(Case Management)

**Contact:** Gloria Cox Crowell – AIDS Ministry  
Rhonda White Warner – AIDS Ministry  
Kenneth Hall – Case Management

**Area Served:** East Oakland

**Accessibility:** Wheelchair accessible/ramp

**Transportation:** Call AC Transit for bus line(s).

**Languages:** English only.

**Fees:** None

**Eligibility** Income requirements

**Application** Walk in or apply by phone.

**Requirements:**

**Procedure:**

**Services:** Provides twenty units of permanent housing at Allen Temple Manor for low-income PLW HIV/AIDS. Contact Kendra Roberts at (510) 567-9792.

The **East Oakland HIV Prevention Project** is a collaboration between the Allen Temple Baptist Church - AIDS Ministry, CAL-PEP and Brighter Beginnings. The collaborative provides to African American Women:

- ◆ Youth-focused Education & Prevention Workshops, and
- ◆ African-American Women-focused Education & Prevention Workshops, and
- ◆ Structured HIV Empowerment Workshops.

The **Ark of Refuge partnership** with the Allen Temple AIDS Ministry provides to individuals in East Oakland living with HIV/AIDS and their families:

- ◆ Case management, and
- ◆ Support services

**Notes**

## ALTA BATES SUMMIT MEDICAL CENTER ALTA BATES CAMPUS

**2450 Ashby Ave  
Berkeley, CA 94705**

**Phone(s):** (510) 204-4444 (information)  
(510) 869-8400 (AIDS Outpatient Clinic)

**Hours:** Monday – Friday, 9:00 am – 5:00 pm

**Contact:** Warren Kirk - CEO

**Area Served:** Alameda County & Contra Costa County

**Accessibility:** Wheelchair accessible/elevator/ramp/  
Special parking/restroom

**Transportation:** Call AC Transit for bus line(s). BART- Rockridge or Ashby Stations are within 4 blocks. Free shuttle service available from BART. 24-hour shuttle from Rockridge & Ashby Stations.

**Languages:** Translation services available.

**Fees:** Vary according to service. Medi-Cal, Medicare, HMO, PPO, Kaiser, private insurance accepted. Some services based on need are available for individuals with proven needs.

**Eligibility Requirements:** None

**Application Procedure:** Walk in or apply by phone. Appointment may be necessary.

**Services:** A 551-bed hospital providing endocrine and metabolic services, gastroenterology, nuclear medicine, rheumatology, tumor board and registry, social services, outpatient clinics, pharmacy, laboratory, x-ray and a volunteer association. Specialized services, urology services, medical/surgical services, mental health services, respiratory services, older adult services, physical rehabilitation services and women and infant services. Cancer and hematology services include adult hemophilia, Adult Sickle Cell Program, hospice, medical oncology, pheresis and radiation oncology. Also operates the East Bay AIDS Center. Heart and vascular services include angioplasty and open heart surgery, a cardiac care unit, cardiac and vascular rehabilitation and HEART – Cardiovascular Health Center. Kidney and urology services include acute dialysis, lithotripsy and the East Bay Kidney Transplant Center. Medical/Surgical services include Magnetic Resonance Imaging (MRI), an intensive care unite, a surgery center and the Burn Center which offers a Survivors of Trauma Support Group. Mental health services include an adolescent program, adult psychiatric programs, a dual diagnosis program, a partial/day hospitalization program and education classes for parents of adolescents. Respiratory services include acute and intensive respiratory care units, pulmonary rehabilitation and a respiratory support unit. Older adult services include the Northern California Alzheimer’s Disease Center, LifeSpan membership program and Resource Center. Physical rehabilitation services include an acute physical rehabilitation unit, sub-acute transitional rehabilitation unite, a free-standing skilled nursing facility, spacticity management, aquatics (pool therapy), seating and mobility program, lymphoma b program (cancer patients), day treatment/partial hospitalization program for brain-injured patients, pain management, the Disabled Community Health Clinic, a multiple sclerosis clinic, physical and occupational therapy, a post-polio clinic, a preschool communication program, speech therapy and audiology and SPORTCARE.

### Notes

## ALTA BATES SUMMIT MEDICAL CENTER SUMMIT CAMPUS

**350 Hawthorne Ave  
Oakland, CA 94609**

**Phone(s):** (510) 655-4000 (Summit Medical Center)  
(510) 869-8400 (administration)  
(510) 869-8833 (cancer center)  
(510) 869-8911 (adult day health care)  
(510) 869-8475 (fax adult immunology)  
(510) 869-6682 (fax cancer center)  
(510) 869-8944 (fax adult day center)

**Hours:** 24 hours daily (Summit Medical Center);  
Monday – Friday, 9:00 am – 5:00 pm (administration)  
Monday – Friday (adult immunology/AIDS Clinic);  
Monday – Friday, 8:30 am – 5:00 pm (cancer center);  
Monday – Friday, 9:00 – 3:30 pm (adult day care).

**Contact:** Warren Kirk – President & CEO  
Gill Gouen - Spokesperson

**Area Served:** Alameda County, Contra Costa

**Accessibility:** Wheelchair accessible/elevator/ramp/  
special parking/restroom

**Transportation:** Call AC Transit for bus line(s). BART – MacArthur  
Station within 3 blocks

**Languages:** Interpreter available

**Fees:** Vary according to service. Medi-Cal, Medicare, private  
insurance, military

**Eligibility Requirements:** General hospital services: no  
requirements. Adult day health care: 18 or  
over, disabled, need rehabilitation services  
to enable independent living and frail  
elderly.

**Application Procedure:** Referral by physician and appointment necessary for  
application. Call for specific service information at the  
Health Match office, (510) 869-6777.

**Services:** An acute care hospital with a 24-hour emergency room. Provides inpatient and outpatient general medical and surgical services.  
Services offered at Summit North Pavilion, 350 Hawthorne Avenue, Oakland, include a 24-hour emergency room, cardiac catheterization, cardiopulmonary care, clinical laboratory, critical care, EEG, EKG, geriatric services, infusion services, inpatient ATC, inpatient dialysis, inpatient GI services, intensive care birthing center, maternity and infant services, nuclear medicine, oncology services, orthopedic services, pharmacy, physical therapy, pulmonary medicine, radiology, respiratory therapy and surgery. Also offers Summit Health Access Membership Program.  
Services offered at Summit South Pavilion, 3100 Summit Street, Oakland, include adult day health program, adult immunology/AIDS clinic, endocrine metabolic center, GI laboratory, laboratory draw station, Lifeline (an emergency response service), pain clinic, physical therapy, pre-operative testing, same day surgery, short stay unit, skilled nursing facility, sleep disorders center, x-ray/imaging services, MPI Chemical Dependency Treatment Services, Health Match Physician Referral Services, Summit Diabetes Center, Summit Outpatient Clinic, the Ethnic Health Institute, Health Ministry and Asian Outreach.  
Services offered at Summit West Pavilion, 400 30th Street, Oakland, include a cancer education and prevention center, cardiovascular rehabilitation and fitness center, radiation oncology services, mammography and work hardening program.  
Services offered at Peralta Medical Office Building 3100 Telegraph Avenue, Oakland, include outpatient rehabilitation and an outpatient pharmacy.  
Other services include a health education center at 400 Hawthorne Avenue, Oakland, magnetic imaging at 3000 Telegraph Avenue, Samuel Merritt College, Oakland, which offers nursing as well as physical therapy degree programs at 370 Hawthorne Avenue, and Affiliated Homes Calls at 1350 South Loop Road, Suite 120, Alameda.

**Notes**

## AMERICAN RED CROSS

**Alameda Branch**  
**451 Stardust Place**  
**Alameda, CA 94501**

**Phone(s):** (510) 814-4200 (24-hour daily)  
 (510) 814-4219 (housing assistance)  
 (510) 865-2715 (fax)  
 Website: [www.bayarea-redcross.org](http://www.bayarea-redcross.org)

**Hours:** Monday – Friday, 8:30 am – 4:30 pm

**Contact:** Jim Franz – Project Director  
 Craig Knudsen – Homeless Prevention Case Mgr

**Area Served:** City of Alameda

**Accessibility:** Wheelchair accessible/special parking/  
 restroom

**Transportation:** Call AC Transit for bus line(s). BART – 12<sup>th</sup> Street  
 Station/City connects with AC Transit.

**Languages:** Farsi, Tagalog, Spanish

**Fees:** None for service. Fees for most classes. Disaster  
 preparedness classes are free.

**Eligibility Requirements:** Must be resident of the city of Alameda to  
 receive Homeless Prevention services,  
 food and transportation.

**Application Procedure:** Walk in Monday – Friday, 8:30 am – 2:30 pm, for  
 emergency services. Call for an appointment for  
 homeless prevention services and classes.

**Services:** Provides social services, disaster service, homeless prevention and first aid and safety classes. Assist in the community where large or small disasters have occurred. Provides food, clothing, shelter, health services and medical supplies to disaster victims. Offers disaster training classes and is involved in disaster planning and preparedness. Youth Emergency services (YES) program trains youth to help in disasters. Provides disaster welfare inquiry service. Provides classes and training materials in first aid and CPS (cardiopulmonary resuscitation), demonstrations, exhibits, film and equipment rental. Coordinates small craft safety, water safety and lifesaving classes. Offers swimming lessons with various local Parks and Recreation Departments. Handles inquiries in Alameda County for refugees regarding the whereabouts of family members in other countries. Works closely with other Bay Area Red Cross and can refer clients to other agencies if service is not provided by Red Cross. **Youth Emergency Services (YES)** program provides educational programs for youth on emergency services (e.g., choking, rescue breathing, CPR). Collect, sort and bag food for the Food Bank and Holiday Food Baskets. Conducts health fairs in the community and convalescent homes. Field trips require consent.

**Notes**

## ARK OF REFUGE, INC. CASE MANAGEMENT SERVICES

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**8501 International Blvd, Room D 105  
Oakland, CA 94621**

**Phone(s):** (510) 382-9166  
(510) 382-9527 (fax)

**Hours:** Monday – Thursday, 9:00 am – 4:00 pm and  
Friday, 9:00 am – 2:00 pm

**Contact:** Kenny Hall

**Area Served:** East Oakland, San Leandro and Berkeley

**Accessibility:** Not accessible by wheelchair at this time.

**Transportation:** Call AC Transit for bus line(s).

**Languages:** Telephone translation services available  
(100+ languages)

**Fees:** None

**Eligibility Requirements:** Must have proof of health status and CA  
identification,

**Application Procedure:** Appointment necessary

- Services:**
- ♦ This program is designed to locate and coordinate community-based services for persons living with HIV disease in East Oakland, San Leandro and Berkeley.
  - ♦ Case management services include evaluation of housing needs, current and future financial resources, benefits advocacy, education and vocational training.
  - ♦ Psychosocial, mental health and spiritual counseling and pastoral care support are also available.

**Notes**

## ARK OF REFUGE, INC. SUBSTANCE ABUSE SERVICES

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**Walker House**

**9702 International Blvd  
Oakland, CA 94603**

**Phone(s):** (510) 635-8422  
(510) 635-8424 (fax)

**Hours:** Monday – Friday, 8:30 am – 5:00 pm

**Contact:** Sherry Thomas, Manager

**Area Served:** Alameda County

**Accessibility:** No wheelchair access at this time.

**Transportation:** AC Transit stops within 1 block.

**Languages:** English only

**Fees:** 30% of a client's monthly income

**Eligibility Requirements:** HIV+ women & men, age 24 or over

**Application Procedure:** Apply by phone, referral necessary from social service agency.

- Services:**
- ◆ Substance abuse/harm reduction counseling in a ten bed facility
  - ◆ Case management and referral to off-site support services
  - ◆ Weekly HIV Support and Substance Abuse Groups
  - ◆ Partner Counseling and Referral Services
  - ◆ Pastoral care and spiritual counseling when requested
  - ◆ Housing resources and After-Care

**Notes**



## ASIAN HEALTH SERVICES (AHS)

**818 Webster St  
Oakland, CA 94607**

**Phone(s):** (510) 986-6830 (administration)  
(510) 986-6800 (clinic)  
(510) 986-8688 (adult medical services)  
(510) 986-6855 (AHS imaging)  
(510) 986-6890 (fax)  
(510) 986-6896 (emergency)  
(510) 986-8688 (adult medical center)  
Website: [www.ahschc.org](http://www.ahschc.org)

**Hours:** Monday – Friday, 9:00 am – 5:00 pm  
Monday – Friday, 9:00 am – 5:00 pm, and  
Saturday, 9:00 am – 12:30 pm (clinic)

**Contact:** Mary Lee - Administration

**Area Served:** Alameda County

**Accessibility:** Wheelchair accessible/elevator/restroom

**Transportation:** Call AC Transit for bus line(s). BART – 12<sup>th</sup> Street/City Center and Lake Merritt Stations within 4 blocks.

**Languages:** On-site: Cambodian, Cantonese, Mandarin, Tagalog, Korean, Mien, Thai, Vietnamese  
Translation services available on-site.

**Fees:** Vary according to income and family size. Medi-Cal, Medicare, private insurance (Blue Cross, Alameda Alliance) accepted.

**Eligibility Requirements:** Resident of area served.

**Application Procedure:** Phone in for eligibility appointments.

**Services:** A primary health care clinic with an emphasis on preventive measures and health maintenance. Services available include general medicine, pediatrics, internal medicine, prenatal care, family planning, immunizations, urgent care, episodic care and physical examinations x-ray, behavioral health, teen clinic, family practice geriatrics and dental services. Also offers bilingual labor coach programs and multilingual advice services. AHS providers are available 24 hours via telephone on-call service.

**Asian Health Services AIDS Project (AHS)** provides confidential HIV testing and early intervention care for people with HIV. Also provides prevention education and outreach to various Asian communities targeting immigrants, refugees, gay and bisexual men, youth and women.

**AIDS Drug Assistance Program (ADAP)** provides AIDS medication at no charge, or on a sliding scale, to residents of Alameda County who have an annual federal adjusted gross income of less than \$50,000, are not Medi-Cal recipients and have a prescription from a provider.

### Notes

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## ASIAN & PACIFIC ISLANDER (API) WELLNESS CENTER

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**c/o APEB**

**1320 Webster Street  
Oakland, CA 94607**

**Phone(s):** (510) 809-6622  
(510) 663-7980 (Fax)  
[www.apiwellness.org](http://www.apiwellness.org)

**Hours:** Mon. – Fri., 9:30 am -5:30 pm

**Contact:** Anthony Huynh, Case Manager Supervisor

**Area Served:** Alameda County, all East Bay

**Accessibility:** Wheelchair accessible/elevator

**Transportation:** BART: 12<sup>th</sup> Street/City Center; Call AC Transit for bus line(s).

**Languages:** Burmese, Vietnamese, Tagalog, Cantonese, Mandarin, English and other Asian and Pacific Islander languages available with advance request

**Fees:** None; non-insured and insured welcome

**Eligibility Requirements:** **HIV Care Services:** East Bay resident, HIV+, or family/friend of someone who is, primarily target Asians or Pacific Islanders, all income levels.

**Application Procedure:** Call for an appointment.

**Services:** ♦ **HIV Care Services** provide case management, peer advocacy and treatment advocacy for HIV+ Asians & Pacific Islanders. Services also include advocacy and referrals for HIV medical care, housing, food, legal, immigration, benefits, ADAP, mental health, substance use, HIV treatment groups, support group activities, emotional and practical support, and Prevention with Positives risk reduction counseling. Call to find out about the availability of mental health counseling services.

### Notes

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## BAY AREA ADDICTION RESEARCH TREATMENT (BAART) (FORMERLY ZDK, INC., 14TH STREET CLINIC AND MEDICAL GROUP)

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**1124 International Blvd.**  
**Oakland, CA 94606**

**Phone(s):** (510) 533-0800 (Substance Abuse)  
(510) 533-0700 (Medical & Counseling)  
(510) 533-0300 (fax)

**Hours:** Business Office hours:  
Monday – Thursday: 5:30 am – 2:45 pm  
Friday: 5:30 am – 1:30 pm  
Hours for dispensing methadone are:  
Monday – Friday: 5:30 am – 11:30 am.  
Saturday, Sunday or Holidays: 7:00am – 9:30am

**Contact:** Steven Sooter – Clinic Administrator.  
Katy Wengrotsky – Intake Methadone  
Program  
Katy Wengrotsky – Outpatient Service  
Coord.

**Area Served:** Alameda County and surrounding areas

**Accessibility:** Wheelchair accessible/restroom

**Transportation:** Call AC Transit for bus line(s).

**Languages:** On-site: Mien and Spanish.  
Telephone translation services available  
(100+ languages)

**Fees:** Vary according to service and income. \$275 for 21-day  
detoxification program, \$350 per month for  
maintenance. Medi-Cal accepted.

**Eligibility Requirements:** Methadone detoxification – currently  
addicted  
Methadone maintenance – 2 year  
documented history of addiction and 2  
treatment attempts

**Application Procedure:** Call clinic for further information.

**Services:**

- ◆ Offers a comprehensive network of services for substance abuse clients and their families. Services include individual, couple and family work, psychological testing and evaluation, psychiatric services and educational workshops.
- ◆ Extensive AIDS services include education, referral and anonymous HIV testing and counseling.
- ◆ Methadone services include both 21 and 180 day detoxification and maintenance.
- ◆ Medical services include naltrexone, bupenorphine, antabuse and clonidine.
- ◆ Parenting group available.
- ◆ Offers residential services to women and children. Residential program accepts methadone clients.

**Notes**

## BAY AREA COMMUNITY SERVICES (BACS) ADULT DAY CARE SERVICES

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**40963 Grimmer Blvd  
Fremont, CA 94538**

**Phone(s):** (510) 656-7742  
(510) 656-7891(fax)

**Hours:** Monday – Friday, 9:00 am – 3:00 pm

**Contact:** Priscilla Mathews MSW – Program  
Director

**Area Served:** Southern Alameda County

**Accessibility:** Wheelchair accessible/restroom

**Transportation:** Call AC Transit for bus line(s). Other transportation provided by East Bay Paratransit.

**Languages:** Farsi, Hindi, & Tamil

**Fees:** All inclusive fee is \$42 per day. Sliding scale for low income.

**Eligibility Requirements:** Age 18 or older, frail, chronic health condition, including dementia.

**Application Procedure:** Appointment necessary.

**Services:** BACS' Adult Day Care program is designed to provide that extra help and support for older adults experiencing chronic health problems, including Alzheimer's Disease. In addition, the program provides respite for family members and caregivers who are assured that their loved one is receiving reliable care while they attend to their daily affairs.

The Day Care Program provide the following services:

- Door to door transportation to all who need it
- A hot, nutritionally-balanced meal
- A structured program, with activities led by trained staff, both paid and volunteer. Examples of activities include: member exercise, reminiscing, cooking and mild body movement, games such as chair volleyball, arts and crafts, gardening, music and singing
- On-going respite and support for caregivers and family members
- Daily program leadership provided by Adult Education teachers and BACS staff

### Notes

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## BAY AREA CONSORTIUM FOR QUALITY HEALTH CARE AIDS MINORITY HEALTH INITIATIVE (AMHI)

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**5709 Market St**  
**Oakland, CA 94608**

**Phone(s):** (510) 652-3300

**Hours:** Monday – Friday, 8:30 am – 4:30 pm

**Contact:** Patricia Sisson

**Area Served:** Alameda County

**Accessibility:** Wheelchair accessible/ramp

**Transportation:** Call AC Transit for bus line(s). BART – Ashby Station. Other transportation can be arranged.

**Languages:** English, Spanish & Vietnamese.  
Telephone translation services available  
(100+ languages)

**Fees:** None

**Eligibility Requirements:** Alameda County residents, diagnosed with disabling HIV or AIDS.

**Application Procedure:** Walk in or apply by phone. Medical verification of diagnosis necessary.

- Services:**
- ◆ Provides comprehensive assistance to persons diagnosed with disabling HIV or AIDS including:
    - primary care and early intervention program services, and
    - medical case management and AIDS education. and
    - crisis intervention, individual or family counseling, bereavement counseling and peer counseling, and
    - free and anonymous HIV testing. Please call (510) 652-3300 for days and hours of operation.
  - ◆ Coordinates medical and in-home nursing care, financial assistance, housing, transportation resources and volunteer assistance.
  - ◆ **Sistercare** is an early invention program for HIV+ women.
  - ◆ Weekly support groups are also offered for HIV+ women on Thursday, 1:30 pm – 3:00 pm
  - ◆ **Minority AIDS Initiative (MAI)** program provides case management, housing, substance abuse, and peer advocacy services for recently released incarcerated individuals
  - ◆ An outreach agency in the **Shelter Plus Care** Network at which homeless people can apply for Alameda County **Shelter Plus Care** program.
  - ◆ Operates a food pantry for clients.
  - ◆ Advocates for legal rights.

**Notes**

## BAY AREA LEGAL AID

**405 14<sup>th</sup> St, 11<sup>th</sup> Floor**  
**Oakland, CA 94612**

**Phone(s):** (510) 250-5270 Legal Advise (Main number)  
(510) 663-4744 (public benefits)  
(800) 551-5554 (toll-free line)  
(510) 663-4740 (fax)

**Hours:** Monday, Thursday, 9:00 am – 3:00pm  
Tuesday – Wednesday, 9:30 am – 1:00pm

**Contact:** Ramon Arias – Executive Director  
Ariella Hyman – Managing Attorney

**Area Served:** Alameda County

**Accessibility:** Wheelchair accessible/elevator/ramp/  
special parking

**Transportation:** Call AC Transit for bus line. BART – 12<sup>th</sup> Street  
Station within 1 block.

**Languages:** Cantonese, Mandarin, Spanish, &  
Vietnamese

**Fees:** None

**Eligibility Requirements:** In general must be below 125% of federal  
poverty guidelines, some exceptions for  
particular grants or projects.

**Application Procedure:** For Housing and Family Law, phone for  
appointments.

**Services:**

- ♦ Bay Area Legal Aid provides free legal assistance and public education to low-income Alameda County residents who fall within mandated poverty guidelines.
- ♦ Cases for housing, public benefits and family law accepted.
- ♦ Other services include outreach to clients through workshops and clinics, legal referral and public education through information brochures and publications.

### Notes

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## BAY AREA PERINATAL AIDS CENTER (BAPAC)

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**San Francisco General Hospital (SFGH)**  
**1001 Potrero Ave, Ward 6D, Room 33**  
**San Francisco, CA 94110**

**Phone(s):** (415) 206-8919  
(415) 206-3626 (fax)

**Hours:** Monday – Friday, 9:00 am – 5:00 pm

**Contact:** Gloria Fisher – Administrator  
Mareen Shanon – Nurse Practitioner,  
UCSF only

**Area Served:** All Bay Area Counties

**Accessibility:** Wheelchair accessible/restroom

**Transportation:** MUNI line 9 San Bruno, 33 Ashbury, &  
48 Quintara/24<sup>th</sup> Street.

**Languages:** Interpreter services available.

**Fees:** Vary according to income. Medi-Cal, Medicare & self  
pay.

**Eligibility Requirements:** HIV+ pregnant women. Must be willing  
to be tested for HIV.

**Application Procedure:** Walk in or apply by phone.

**Services:**

- ♦ BAPAC provides pregnancy counseling, prenatal care, HIV care, well baby care, case management, psychosocial services and access to clinical trials to HIV+ pregnant women and their babies.
- ♦ Care provided at San Francisco general Hospital and UCSF.
- ♦ Staff works with providers throughout Northern California that seek consultation regarding HIV and pregnancy.
- ♦ Also offers pre-conception counseling.

**Notes**

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## BERKELEY ADDICTION TREATMENT SERVICES (BATS)

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**2975 Sacramento St**  
**Berkeley, CA 94702**

**Phone(s):** (510) 644-0200  
(510) 644-2044 (fax)

**Hours:** Monday – Friday: 5:30 am –12:45 pm,  
Saturday: 5:30 am – 9:30am,

**Contact:** Mary Lou Ellis, MPH – Executive Director  
Geraldine Fink, MD – Medical Director

**Area Served:** Alameda County

**Accessibility:** Wheelchair accessible/restroom

**Transportation:** Call AC Transit for bus lines.  
BART – Ashby Station within 6 blocks.

**Languages:** Spanish

**Fees:** Vary according to income:  
Call for quote for 21-day detoxification,  
Call for quote for Methadone maintenance.  
Medi-Cal accepted.  
Some slots available for Medically Indigent Adult  
(MIA) or those who do not qualify for Medi-Cal.

**Eligibility Requirements:** Age 18 or over, with one year history of  
addiction and one prior treatment failure.  
Eligibility requirements are waived for  
pregnant applicants.

**Application Procedure:** Walk in Monday – Friday, 6:00 am – 9:00 am.

**Services:** Provides nonresidential services to heroin users, including counseling, medical and social services for the addict with  
repeated treatment failures.  
Provides methadone maintenance and 21-day detoxification for opiate-addicted person.  
Offers special programs for pregnant opiate addicted women.

### Notes



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## BERKELEY, CITY OF HIV/AIDS PROGRAMS AND POLICY

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**830 University Avenue**  
**Berkeley, CA 94710**

**Phone(s):** (510) 981-5350  
(510) 981-5385 (fax)

**Hours:** Monday – Friday, 8:30 am –12:00 pm and 1:00 –  
5:00 pm

**Contact:** Barbara Raboy – AIDS Director  
Librado Nunez, Program Coordinator

**Area Served:** Albany, Berkeley, Emeryville, Oakland, &  
Richmond.

**Accessibility:** Wheelchair accessible/ramp/special  
parking/restroom

**Transportation:** AC Transit lines 9, 51 and 65 stop at door.  
BART – Berkeley Station connects with AC  
Transit lines 9 & 65.

**Languages:** Spanish

**Fees:** Vary according to income and family size

**Eligibility** None  
**Requirements:**

**Application** Apply by phone. Walk-in services are available  
**Procedure:** and noted below. Appointment necessary for  
some services.

**Services:** **Direct Service:** HIV testing and counseling with linkages to HIV care services, voluntary partner counseling and referral services (PCRS), HIV prevention outreach, support groups, individual and group risk-reduction counseling, condoms and other prevention supplies, assistance enrolling in the AIDS Drug Assistance Program. Free anonymous and confidential HIV testing is available on Wednesday, 6:00 – 8:00 pm, and Saturday, 11:00 am – 3:00 pm.

**El Centro Information** services for the Spanish Speaking provide free translation assistance, information and referrals.

**Technical Assistance:** Program planning and assistance available to individuals, groups and community based organizations engaging in HIV prevention and services and activities in Berkeley.

### Notes

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## BERKELEY, CITY OF HOUSING AUTHORITY

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**1901 Fairview St**  
**Berkeley, CA94703**

**Phone(s):** (510) 981-5487  
(510) 981-5480 (fax)

**Hours:** Monday, 1:00pm – 4:30pm,  
Tuesday – Friday, 8:30am – 4:30 pm

**Contact:** Tia Ingram – Executive Director

**Area Served:** Berkeley

**Accessibility:** Wheelchair accessible/restroom

**Transportation:** Call AC Transit for bus line(s). BART – Ashby  
Station within 1 block.

**Languages:** Cantonese, Mandarin, Tagalog, Japanese,  
Korean, Lao, Spanish & Vietnamese.

**Fees:** None to apply. Fees for rental units vary according to  
eligibility.

**Eligibility Requirements:** Very low income family, elderly age 62 or  
over, 55+ disabled persons or  
handicapped for certificate, voucher or  
public housing program. Very low-  
income individual for Mod Rehab  
program

**Application Procedure:** Apply by phone for certificate, voucher or public  
housing only after seeing announcement in newspaper  
or other media. Apply for Mod Rehab by completing  
an Interest Card.

**Services:** Provides subsidized rental housing for low-income persons. Serves families, senior citizens, age 62 or over and 55+  
disabled persons or handicapped persons.  
The rental fee is approximately 30% of a person's or family's income. Waiting time for housing is estimated at two years  
or longer.  
Offers conventional low-income public housing, Section 8 subsidized housing certificates or vouchers and Moderate  
Rehabilitation (Mod Rehab) housing.

### Notes

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## BERKELEY, CITY OF MENTAL HEALTH DIVISION

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**2640 Martin Luther King, Jr. Way**  
**Berkeley, CA 94704**

**Phone(s):** (510) 981-5290 (adult & general)  
(510) 981-5254 (mobile crisis team)

**Hours:** Monday – Friday, 8:00 am – 5:00 pm

**Contact:** Tommie Kratz – Adult Services Supervisor  
David Wee – Homeless Outreach Supervisor

**Area Served:** Berkeley

**Accessibility:** Wheelchair accessible/ramp/restroom

**Transportation:** Call AC Transit for bus line(s). BART – Berkeley Station within 3 blocks.

**Languages:** Cantonese, Mandarin, Japanese & Spanish

**Fees:** None

**Eligibility Requirements:** Residents of areas served, age 18 or over, low income, Medi-Cal or Medicare beneficiary. Homeless or at risk of homelessness, severely mental ill.

**Application Procedure:** Apply by phone.

- Services:**
- ◆ Community mental health clinic providing adult outpatients care, including: case management, support groups, medication support services, rehabilitation and crisis intervention (including home visits when necessary).
  - ◆ Crisis Intervention provides community crisis intervention and support. Mobile Crisis Team staff work in the community to respond to crisis situations. Services include: assessment, education, family support/counseling and crisis intervention (including hospitalization if necessary). Case management services include: coordination activities with referral sources, assisting the family in developing a safety plan, advocating for the family with community agencies. The team also provides consultation for other mental health professionals.
  - ◆ Berkeley Mental Health is committed to training and has an active internship program.
  - ◆ Provides general information and referral to connect homeless people with shelter, medical care and chemical dependency resources.
  - ◆ Field outreach hours are Monday – Friday, 7:30 am – 3:30 pm.
  - ◆ Social Services Transport (SST) shuttle provides shuttle service Monday – Thursday, 6:30 am – 4:00 pm, for homeless individuals between major agencies that serve the homeless in Berkeley. Hours on SST are the same.

**Notes**

## BERKELEY, CITY OF OFFICE OF HOUSING AND ENERGY SERVICES

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### Home Energy Assistance Program (HEAP)

1013 Pardee St

Berkeley, CA 94710

**Phone(s):** (510) 981-7770  
(510) 981-7775(fax)

**Hours:** Monday – Friday, 8:00 am – 5:00 pm  
Walk in hours 10:30am – 11:30am

**Contact:** Dwight Nathaniel – Weatherization Coordinator  
Michael Moniz – Officer Specialist  
Amy Cunningham

**Area Served:** Albany, Berkeley, & Emeryville

**Accessibility:** Wheelchair accessible/restroom

**Transportation:** Call AC Transit for bus line(s). BART – 19<sup>th</sup>  
Street Station.

**Languages:** Translation on request

**Fees:** None

**Eligibility Requirements:** Resident of area served. Must meet poverty  
income guidelines.

**Application Procedure:** Apply by phone. Application necessary.  
Appointment necessary for HEAP service.

**Services:** Program includes Home Energy Assistance Program (HEAP) and offers assistance with PG&E bills. Applicants do not  
need a shut-off notice to qualify.  
Weatherization services assess the home and may make minor home repairs, insulate the attic, weatherize doors and take  
other measures as needed. Service is available to home owners and tenants with permission from the owner. Service is  
free to clients who meet income guidelines.

### Notes

## BERKELEY, CITY OF PARATRANSIT PROGRAM

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**2180 Milvia St, 2<sup>nd</sup> Floor**  
**Berkeley, CA 94704**

**Phone(s):** (510) 981-7269

**Hours:** Monday – Thursday, 9:00 am – 11:00 am

**Contact:** Eugene Biggins – Paratransit Program Manager  
Beverly Bolden

**Area Served:** City of Berkeley.

**Accessibility:** Wheelchair accessible/elevator/restroom

**Transportation:** Call AC Transit for bus line(s).

**Languages:** English only

**Fees:** Vary according to income.

**Eligibility Requirements:** Berkeley resident who is unable to use or has difficulty using public transit.

**Application Procedure:** Apply by phone or mail.

**Services:** Provides taxi scrip for disabled persons and seniors age 70 or over who are unable to drive and unable to use or have difficulty using public transportation. Number of scrip books available to qualified applicants varies according to funding. Van service for Berkeley residents in wheelchair is also available.

### Notes

## BERKELEY, CITY OF PUBLIC HEALTH CLINIC

1947 Center, 2<sup>nd</sup> Floor  
Berkeley, Ca 94704

**Phone(s):** (510) 981-5350 (Clinic)  
(510) 981-5359  
(510) 981-5388 (ADAP)  
(510) 981-8345 (fax)

**Hours:** Monday – Friday, 8:00 am – 12:00 pm and 1:00 pm - 5:00 pm

**Contact:** LeRoy Bleah (HIV/AIDS Program Dir.)  
Sergio Martinez (ADAP)

**Area Served:** Albany, Berkeley, Emeryville, Oakland, & Richmond

**Accessibility:** Wheelchair accessible/special parking/elevator/ramp/restroom

**Transportation:** Call AC Transit for bus line(s). BART – Berkeley Station within 1 block.

**Languages:** Spanish & Tagalog.

**Fees:** Vary according to service and income. Medi-Cal accepted.

**Eligibility Requirements:** Residents of Berkeley for case management

**Application Procedure:** Apply by phone. Appointment necessary for some family planning services.

- Services:**
- ♦ Provides health related information and referral and counseling by phone; offers office visits on a walk-in basis;
  - ♦ Offers Public Health Nurse-of-the-Day service to provide telephone advice; most services are provided by a Public Health Nurse at no cost.
  - ♦ Home visits for people with HIV/AIDS can be arranged.
  - ♦ Performs eligibility screen for the **ADAP Drug Assistance Program (ADAP)**.
  - ♦ Provides family planning, the WIC program, TB screening, STI exam, HIV testing and counseling with support services, and immunizations (children 0 – 6 years).
  - ♦ **Family Planning** services include contraceptives, gynecological check, pap smears, dysplasia screening, urine and blood tests and emergency contraceptives pills. Appointments hours for family planning are Tuesday, Wednesday, 8:30 – 11:30 am, Thursday, 2:00 – 6:00pm. Pregnancy testing hours are Tuesday, 1:00 – 4:00pm, Friday, 8:30 – 11:00am, by appointment. Drop-in clinics for established family planning clients are Wednesday and Friday, 1:00 – 3:00pm.
  - ♦ **Sexually Transmitted Infection (STI)** services include an exam and any needed medications or referrals. Drop-in clinics Wednesday and Friday, 1:00 – 3:00pm. Appointment hours are Tuesday and Thursday, 1:00 – 4:00pm. Free anonymous HIV testing is available on Wednesday, 6:00 – 8:30pm, and Saturday, 1:00 – 3:30pm.
  - ♦ **El Centro Information** services for the Spanish-speaking provide free translation assistance, information and referral to Berkeley residents.

### Notes

## BERKELEY FOOD AND HOUSING PROJECT

**2140 Dwight Way**  
**Berkeley, CA 94704**

**Phone(s):** (510) 649-4965 (main office/directory)  
(510) 649-4976 (Multi-Service Center)  
(510) 649-4966 (fax)

**Hours:** Monday – Friday, 10:00 am – 5:00 pm (main office);  
Monday – Friday, 10:00 am – 2:00 pm (Multi Service Center);  
Sunday – Thursday, 10:00 am – 4:00 pm (women’s center);  
Monday – Friday, 9:00 am – 5:00 pm (transitional housing intake staff)  
Sunday – Saturday, 5:00 pm – 7:00 pm (men’s and women’s shelter)

**Contact:** Terrie Light Executive Director  
Geoff Green – Associate Director  
Independent House:  
Deloris Ellis (510) 649-4965 ext 304  
Transition House:  
Sarah Bridges (510) 649-4965 ext 311  
Shelter referrals (510) 649-4976

**Area Served:** City of Berkeley and Alameda County.

**Accessibility:** Wheelchair accessible/ramp/restroom

**Transportation:** Call AC Transit for bus line(s). BART – Berkeley Station

**Languages:** English only

**Fees:** Rent is 30% of income for transitional housing.

**Eligibility Requirements:** For transitional two-year housing: only women with mental health issues who are clean and sober.  
For transitional housing six months: must have an income and be clean and sober

**Application Procedure:** Walk in for Multi Service Center.  
Walk in for women’s resource center.  
Must receive a referral to the shelter. Call by 10 am, Monday to Friday.

**Services:**

- ♦ Provides assistance to the hungry and to homeless persons.
- ♦ A hot evening meal is served at 4:00 pm at Trinity United Methodist Church, 2362 Bancroft Way, Monday – Friday only.
- ♦ **The Multi-Service Center** is open Monday – Friday, 10 :00 am – 2:00 pm, at Trinity United Methodist Church, 2362 Bancroft Way and provides
  - provides assistance to people seeking an apartment or filling out forms for benefits and employment.
  - provides intake for shelter, information and referral and a site for homeless individuals to receive mail.
  - serves as a drop-in center
- ♦ Provides **Emergency Shelter**, seven nights a week, at separate locations for men and women. Shelter stay is up to 30days but can be extended.
- ♦ **Transition House:** Transitional housing (14 beds), for up to two years, located at 2140 Dwight Way, serves psychiatrically/mentally disabled women on SSI. Call Sarah Bridges (510) 649-4965 ext. 311 for application information.
- ♦ **Independent House:** Six-month transitional housing for HIV+ women with children. Call Deloris Ellis at (510) 649-4965 ext. 304 for application information.

### Notes

## BERKELEY FREE CLINIC

**2339 Durant Ave**  
**Berkeley, CA 94704**

**Phone(s):** (510) 548-2570 (information & hotline)  
(510) 548-4811 (medical clinic)  
(800) 625-4642 (800 6-CLINIC)  
(510) 548-2745 (dental clinic)  
(510) 644-0425 (HIV/men's STD testing)  
(510) 548-0425 (fax)  
Website: [www.berkeleyfreeclinic.org](http://www.berkeleyfreeclinic.org)

**Hours:** Monday – Friday, 3:30 – 8:45 pm; call at 5:45 pm for same evening appointment for medical clinic; Saturday call at 9:00 am for women's gynecological appointment (homeless persons may call 9:00am – 5:30pm); Sunday, 5:00 pm – 7:00 pm, for HIV/.men's STD testing.

**Contact:** First available contact.

**Area Served:** Alameda County, Contra Costa County, Marin County, San Francisco County, San Mateo County, Santa Clara County, nationwide & worldwide.

**Accessibility:** Wheelchair accessible/ramp/restroom

**Transportation:** Call AC Transit for bus line(s). BART – Berkeley Station within 6 blocks.

**Languages:** Spanish

**Fees:** None, donations encouraged.

**Eligibility Requirements:** Age 18 or over for medical clinic, age 12 or over for men's clinic and HIV.

**Application Procedure:** Apply by phone for medical clinic appointments. Dental services are available by lottery. Walk in for men's clinic, dental clinic, HIV testing. Drop in, first come first serve.

**Services:**

- ◆ A community-based health center offering treatment of acute medical problems, by same-day appointment only.
- ◆ Special clinics include: dental services (extractions and fillings), peer counseling and a gay men's health collective with confidential sexually transmitted disease (STD) testing, treatment, counseling and referral provided by and for, Gay, Bi and Hetero men.
- ◆ Provides AIDS counseling, offering information and referral to health care, legal help, counseling and emergency services.
- ◆ Offers anonymous HIV testing and counseling on a drop-in basis.
- ◆ Clinic provides free condoms and bleach.
- ◆ There are women-only HIV testing hours on Saturday, 12:00 – 2:00 pm. and gynecologist available on Saturday, 10:00 am – 2:00 pm.
- ◆ Men's clinic provides treatment for sexually transmitted disease, with no appointment necessary.
- ◆ Women's clinic offers some gynecological service and pregnancy testing (excluding birth control).
- ◆ Offers information and referrals in the East Bay, including alcohol and drug abuse; also offers drop-in peer counseling.
- ◆ Provides information on shelter, housing, food, clothing, job listings, government benefits, medical, dental and drug and alcohol programs for the homeless.
- ◆ Needle exchange involved but not at clinic.

### Notes



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## BERKELEY HEALTH CENTER FOR WOMEN & MEN

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**2908 Ellsworth St**  
**Berkeley, CA 94705**

**Phone(s):** (510) 843-6194  
(510) 843-6297 (fax)

**Hours:** Monday & Friday, 9:00 am – 6:00 pm.  
Tuesday, 8:00am – 5:00pm  
Wednesday & Thursday, 12:00 pm – 6:00 pm

**Contact:** Gwen Rowe-Lee Sykes – Executive Director

**Area Served:** Alameda County, Contra Costa County, & San Francisco County

**Accessibility:** None

**Transportation:** Call AC Transit for bus line(s). BART – Ashby Station within 5 blocks.

**Languages:** On-site: Spanish, Vietnamese, Tagalog & American Sign Language.  
Translation services available on-site.

**Fees:** Vary according to income. Medi-Cal, Medicare accepted.

**Eligibility Requirements:** None

**Application Procedure:** Apply by phone. Appointment necessary.

- Services:**
- ♦ Provides general medical and primary care for men and women.
  - ♦ Provides preventative medical services, basic gynecological, INS required medical examinations and health education.
  - ♦ Preventive medical services include pap smears for cervical cancer screening, instruction in breast self-examination, hypertension screening, cholesterol screening and AIDS high risk assessment and education.
  - ♦ Gynecological services offered include routine exams, sexually transmitted disease screening, diagnosis and treatment, family planning counseling, pregnancy testing and counseling and contraceptive services.
  - ♦ Referrals to specialist and to social services are made and hospital admissions are facilitated when needed.

**Notes**

## BERKELEY PUBLIC LIBRARY

### BERKELEY INFORMATION NETWORK (BIN)

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**2090 Kittredge St**  
**Berkeley, CA 94704**

**Phone(s):** (510) 981-6166 (BIN line)  
(510) 981-6150 (Coordinator)  
(510) 548-1240 (IDD)  
(510) 981-6246 (fax)  
[www.berkeleypubliclibrary.org](http://www.berkeleypubliclibrary.org)

**Hours:** Monday, 12:00pm – 8:00pm.  
Tuesday, 10:00am – 8:00pm.  
Wednesday – Saturday, 10:00 am – 6:00 pm and  
Sunday, 1:00 pm – 5:00 pm.

**Contact:** First available contact

**Area Served:** Alameda and surrounding counties.

**Accessibility:** Not necessary for service. However, all libraries are wheelchair accessible

**Transportation:** Call AC Transit for bus line(s). BART – downtown Berkeley station.

**Languages:** English only

**Fees:** None

**Eligibility Requirements:** None

**Application Procedure:** Access by phone or by Internet or walk in to public libraries.

**Services:** The Berkeley Information Network (BIN) is a telephone referral service providing information on more than 3,300 organizations, agencies and services in the Bay Area. It is geared toward people who live in Berkeley, though anyone may call. BIN's purpose is to empower people by putting them in touch with appropriate local agencies and resources. BIN operates from the central library in Berkeley and from four branch libraries. The BIN database is accessible by dialing (510) 981-6166, by coming into any of the five Berkeley public libraries for online access or at the website.

#### Notes

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## BI-BETT CORPORATION EAST OAKLAND RECOVERY CENTER

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**10700 MacArthur Blvd, Suite 12  
Oakland, CA 94606**

**Phone(s):** (510) 568-2432  
(510) 568-3912 (fax)

**Hours:** Monday – Friday, 8:00 am – 10:00 pm,  
Saturday & Sunday, 1:00 – 10:00 pm

**Contact:** Patricia Johnson – Director

**Area Served:** Alameda County, primarily East Oakland

**Accessibility:** Wheelchair accessible/special parking/  
restroom

**Transportation:** Call AC Transit for bus line(s). BART –  
Coliseum/Oakland Airport Station.

**Languages:** English only

**Fees:** \$5 per month participant fee.

**Eligibility** Person with substance related problems

**Application** Walk in

**Requirements:** and multiple addictions.

**Procedure:**

**Services:** ♦ A community recovery center for substance abusers, their friends and families, also helps those with multiple addictions.

♦ Provides:

- educational films, individual or group counseling and community meeting rooms
- a comprehensive self-help and education program for low-income persons
- intake and information and referral services
- outpatient services for Medi-Cal recipients
- services to homeless individuals including referrals to shelter and health care
- free and anonymous HIV and Hepatitis C testing

♦ Alcoholics Anonymous (AA) meetings are held twice a week, Narcotics Anonymous (NA) meetings are held nine times a week. Offers Al-Anon and Nar-Anon referrals for families of addicts and Alateen referrals for adolescents.

♦ An outreach agency in the **Shelter Plus Care** Network at which homeless people can apply for the Alameda County **Shelter Plus Care** Program and provides support services for clients in this program.

### Notes

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## BRANDY MOORE - RAFIKI HOUSE

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**1042 Divisadero St**  
**San Francisco, CA 94115**

**Phone(s):** (415) 695-9945 (administration)  
(415) 346-AIDS (helpline)  
(415) 346-0382 (Rafiki House 24-hour)  
(415) 615-9943 (Rafiki House fax)

**Hours:** Monday – Friday, 9:00 am – 5:00 pm;  
Monday – Friday, 10:00 am – 4:00 pm (helpline)

**Contact:** First available contact

**Area Served:** Alameda County & San Francisco County

**Accessibility:** Wheelchair accessible

**Transportation:** MUNI Lines: 5 Fulton, 24 Divisadero & 31 Balboa.

**Languages:** English only

**Fees:** None for most services. Rafiki House fees vary according to income.

**Eligibility Requirements:** Must be diagnosed with HIV/AIDS.

**Application Procedure:** Apply by phone.

- Services:**
- ◆ Advocates for treatment and services for African Americans who are HIV+ and those at risk of contracting HIV.
  - ◆ Provides AIDS education, prevention, information and referral. Operates an AIDS Media Project.
  - ◆ The Rafiki (Friend) Services Project provides services to those in the African American community who are disabled by HIV. Services include community education, culturally sensitive training and placement of volunteers to provide practical and emotional support for individuals with HIV as well as support groups for volunteers and caregivers.
  - ◆ Rafiki House is a community based 8 – 12 bed HIV/AIDS transitional housing program which provides a sober and safe environment for homeless African American with AIDS/HIV.
  - ◆ Provides case management for clients seeking permanent housing.
  - ◆ Also offers support groups and individual support concerning issues of HIV/AIDS and substance abuse.

**Notes**

## BUILDING OPPORTUNITIES FOR SELF-SUFFICIENCY (BOSS)

**2065 Kittredge St, Suite E**  
**Berkeley, CA 94704**

**Phone(s):** (510) 649-1930 (administration)  
(510) 649-0627 (fax)  
(510) 891-8773 x324 (BOSS Workforce Collaborative)  
(510) 891-8775 (fax)  
Website: [www.self-sufficiency.org](http://www.self-sufficiency.org)  
E-mail: [bossmail@self-sufficiency.org](mailto:bossmail@self-sufficiency.org)

**Hours:** Monday – Wednesday, 8:30 am – 3:00 pm;  
Thursday, 8:00 am – 12:00 noon;  
Friday, 8:00 am – 2:00 pm; and  
Saturday & Sunday, 8:00am – 2:00pm.

**Contact:** Boona Cheema, Executive Director  
Winston Burton – Director  
(510) 465-0881 x310  
Health Services (Mental Health and/or HIV)  
Phyllis Sakahara, Health Director  
Multi-Agency Services Center (MASC)  
Information and Resources,  
Homeless Drop-In Services  
1931 Center Avenue, Berkeley  
(510) 843-3700

**Area Served:** Alameda County

**Accessibility:** Not necessary for service

**Transportation:** Not necessary for service.

**Languages:** Spanish

**Fees:** Shelter fees vary according to income. No one denied service because of inability to pay. Other services are free.

**Eligibility Requirements:** None

**Application Procedure:** Apply by phone

**Services:**

- ◆ Building Opportunities for Self-Sufficiency (BOSS) is dedicated to helping poor, homeless and disabled people achieve health and self-sufficiency and to fighting against the root causes of poverty and homelessness. BOSS pursues proved linked strategies to achieve this mission: economic development, social justice, housing and health.
- ◆ **HIV/AIDS Prevention Intervention** - BOSS provides HIV education and prevention services targeting homeless heterosexual and bisexual men. Services are available at five existing BOSS programs that provide shelter and drop-in services to homeless people.
- ◆ **9th Street Transitional House (Berkeley)**, (510) 848-6132 - Provides 3-18 months of housing for adults linked with the Jobs for the Homeless Consortium plus on-site services (peer support, housing/employment search, education, case management).
- ◆ **Harrison House (Berkeley)**, (510) 525-0843 for General Information - Is currently an 80-bed shelter with services (mental health, housing, employment, education, drug/alcohol recovery) for homeless individuals and families. It is transitioning to become a new model for homeless families, Ursula Sherman Village, with three tiers of housing and specialized activity centers to build self-sufficiency skills.
- ◆ **McKinley Family Transitional House (Berkeley)**, (510) 549-0778 - Provides 3-18 months housing plus on-site services (peer support, housing/employment search, education, case management, family activities and child development).

- Services:**
- ◆ **Oakland Homeless Project (Oakland)**, (510) 465-0881 - 25-bed shelter and services (mental health, housing, employment, education, drug/alcohol recovery, for mentally disabled adults). Beds available through referral from Alameda County Behavioral Health Care Services Provider Network.
  - ◆ **Pacheco Court (Hayward)**, (510) 786-0944 – Provides 3-18 months of housing plus on-site services for families and individuals with mental disabilities.
  - ◆ **Peter Babcock House (Berkeley)**, (510) 845-5461 - Provides permanent shared supportive housing for homeless, very low income men with HIV/AIDS.
  - ◆ **Regent Street House (Berkeley)**, (510) 845-0940 – Provides long-term housing for very low income, homeless men with HIV/AIDS plus on-site services (mental health, peer support, housing, employment search, access to health care and other support)
  - ◆ **Rosa Parks Apartments (Oakland)**, (510) 663-7313 - Provides 3-18 months of transitional housing plus on-site services (HIV counseling, mental health, peer support, housing/employment search) for homeless people with multiple disabilities, including HIV/AIDS.
  - ◆ **Sankofa House (Berkeley)**, (510) 732-5956 - Provides transitional housing for up to ten families at a time. Located adjacent to Harrison House, it is part of the ongoing expansion of this site into Ursula Sherman Village - a service-rich village with multiple tiers of housing and skill-building services for homeless families.
  - ◆ **South County Sober Housing (SoCoSoHo) (Hayward)**, (510) 537-1413 - Provides 3-18 months of transitional housing and support services to homeless, very low income adults with co-existing mental illness and substance abuse disabilities. Referrals must meet Alameda County Behavioral Health Care Level 1 Medi-Cal service need criteria.
  - ◆ **South County Homeless Project (Hayward)** – a 24-bed shelter with mental health treatment services (mental health, housing, employment, education, drug/alcohol recovery) for mentally disabled adults. Beds are available through referral from the Alameda County Behavioral Health Care Services Provider Network.
  - ◆ **BOSS Transitional Housing: Housing Stabilization Project and Transitions Project:** Supported transitional housing service and income support for 18 months. Applicants must have a mental health, HIV or substance related disability and the ability to take over full rent at the completion of the program.

**Notes**